The City and Borough of Juneau maintains approximately 205 lane miles of streets and roads throughout the Capital City. We also remove the snow and ice from sidewalks and stairways in the Downtown business area. We want to take this opportunity to explain our winter Street Maintenance Program and its priorities to you.

**Snow Removal, Sanding and Deicing Priorities**

Snow removal, sanding and deicing is performed on City/Borough streets around the clock in the following order of priority:

1. Main arteries and business district streets
2. Main feeder or collector streets which lead to arterial streets and highways
3. Neighborhood residential streets and rural subdivisions
4. All other low density streets

Please be patient. We will get to your street as soon as possible.

**Deicing Chemicals**

Spreading aggregate such as sand and chips helps improve traction on ice under certain conditions. During times of rapid ice formation, deicing chemicals are used. We make every effort to use the minimum amount of deicing chemicals necessary to make the roadways safe.

**Snow Berms Across Driveways**

The snow-fighters main objective is to keep our roadways open for the safe passage of traffic. Whenever possible, operators try to minimize the size of the berms across driveways. However, we do not have the resources to remove snow berms.

**REMOVAL OF DRIVEWAY BERMS IS THE RESPONSIBILITY OF THE PROPERTY OWNER.**

**Sidewalk Snow and Ice Control**

As resources are available, we remove snow and apply deicers to sidewalks along the main streets leading into the business districts, on major school routes and on City owned/maintained properties in the downtown area. Borough-wide, adjoining property owners are legally responsible by ordinance for the removal of snow from sidewalks. Please lend a hand to elderly neighbors and those who cannot clear their own sidewalks and steps.

**Maintenance of Unpaved Streets**

We maintain many miles of unpaved streets and roads. Keeping these roads smooth, level and well drained is extremely difficult during winter freeze/thaw/heavy rain cycles.
Heavy traffic on wet, saturated roadways rapidly causes ruts, washboards and potholes. Unfortunately, it is not possible to grade during extremely wet weather or frozen conditions.

You Can Help

Your road maintenance is expensive, dangerous and time consuming. Please help us by paying attention to the following.

- Catch the bus, carpool or call a cab when possible.
- If you commute, equip your vehicle with good winter snow tires.
- Listen to the radio or check CBJ web page [http://www.juneau.org/streets/schedule.php](http://www.juneau.org/streets/schedule.php) for snow removal times and areas.
- Please obey the posted parking prohibitions and remove your car when the street is posted with yellow, temporary “No Parking” signs. *Your car will be towed at your expense.*
- Remember that parking is not allowed at any time on most Valley streets.
- When it starts to snow, park your vehicles off the street.
- Please remove any obstructions such as rocks, fences or planters along the City Right-of-Way for the winter.
- Relocate or reconstruct illegal mailboxes to meet standards. *If the mailbox was not constructed or maintained to current standards, the repair is the owner's responsibility.*
- Please place garbage cans at least five feet inside driveways away from the edge of the roadway.
- We remind residents that CBJ ordinances prohibit placing snow or ice on any public street, sidewalk or parking space in a manner that impedes vehicle or pedestrian traffic or makes it unsafe.
- Please don’t stack or plow snow over ends of culverts, in ditches or on top drainage structures.
- Vehicles left parked in areas of snow removal operations can be a big problem.

*ALL VEHICLES TOWED DURING SNOW REMOVAL OPERATIONS WILL BE TICKETED WITH THE OWNER FACING UP TO $60 FINE. SAVE US ALL TIME AND MONEY AND MOVE YOUR VEHICLES DURING SNOW REMOVAL OPERATIONS!*  

Snow removal operations require the use of large, heavy, noisy equipment during periods of darkness and limited visibility caused by falling snow. Our operators are carefully trained. We stress safety at all times. Children love to watch snow removal operations. The large equipment, noise, lights and activity can be very exciting. Although we're glad to have people watch, everyone should be cautioned to stay a safe distance away. The concentration required for efficient snow-removal, combined with the noise and type of equipment used means that operators may not always be able to see small children close by and accidents could result. Please encourage children not to build tunnels or forts in snow berms at any time!

For More Information

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<tr>
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<th>Phone</th>
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<tbody>
<tr>
<td><strong>Public Works Director</strong></td>
<td>780-6888</td>
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<tr>
<td><strong>Street Superintendent</strong></td>
<td>586-5256</td>
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<tr>
<td><strong>Street Maintenance Shops</strong></td>
<td>586-5246</td>
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<tr>
<td><strong>Town/Lemon Creek/Douglas</strong></td>
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<td><strong>Valley</strong></td>
<td>586-0730</td>
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<tr>
<td><strong>After Hours Emergencies, JPD</strong></td>
<td>586-0600</td>
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<tr>
<td><strong>Alaska DOT/PF Maintenance</strong></td>
<td>465-1779</td>
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