

PARKING SAFETY TIPS

Your safety is important to us. We have enforcement and security personnel on staff that walk through the parking facilities, but they cannot be everywhere, and we need your help. We are urging you to exercise caution when you're walking through the parking garages, and have included some safety tips below that we hope you will keep in mind when parking in our facilities.

WHEN ARRIVING AT THE PARKING GARAGE

- When entering the parking garage, look at where the exits are. If possible, park close to an exit, or in a well-lit area.
- If you're sitting in your vehicle and gathering your things, be sure your doors are still locked and your windows are rolled up. Only unlock your doors when you're ready to exit your vehicle, and be sure you have your keys.
- When leaving your vehicle, make sure you've locked the doors and rolled up your windows.
- Be cautious of strangers asking questions, approaching your vehicle, requesting assistance or handing out pamphlets.
- Avoid leaving purses, wallets or items of value in your vehicle. If you must leave valuables in your vehicle, never leave them in plain view.

WHEN RETURNING TO YOUR VEHICLE

- If possible, walk to the parking garage with another person or a group of friends.
- Walk confidently and with purpose, and make eye contact with people approaching you.
- Be cautious of strangers asking questions, approaching your vehicle, requesting assistance or handing out pamphlets.
- Scan the area around your car, be alert and be aware of your surroundings.
- If you have a purse or bag, carry it close to your body.
- Already have your car keys in your hand and be ready to quickly unlock your door.
- Get into your vehicle right away, lock your doors immediately and do not linger in your parked car.
- If you notice anything suspicious, if you're being followed or if you're approached by someone, use the panic button on your remote control key fob. The loud noise may alert parking security and can act as a deterrent.
- Trust your instincts! If you don't feel comfortable or fear you're being followed, turn around, go to a safe location (restaurants or shops are good suggestions) and contact the police, or ask a security guard to walk you to your car.

Please also remember to report any suspicious activity to the Juneau Police Department by contacting dispatch at (907)586-0600.

If you have questions, please contact Parks and Recreation at (907) 586-5226. Our office is open Monday through Friday from 8:00 a.m. to 4:30 p.m.