

DATE: 9/03

PUBLIC SERVICE

(3.19) Services to the Disabled

The Juneau Public Libraries offer a variety of assistive technology devices to assist patrons with disabilities in the use of the libraries.

All of the libraries are equipped with terminals that access the catalog and the Internet using JAWS for Windows voice synthesis software and high-contrast displays.

All of the libraries are equipped with TTY/TDD phones for local calls.

All of the libraries offer collections of large print books and books on tape. For items not included in the local library collection, interlibrary loan is available. In addition, qualifying patrons may contact the Talking Books Center in Anchorage to request shipments of Braille books or recorded books and a variety of playback equipment:

Alaska State Library & Talking Book Center
344 W. 3rd Avenue, Suite 125
Anchorage, AK 99502
Phone: 907-269-6570
FAX: 907-269-6580
Email: aslanc@eed.state.ak.us
Website: <http://library.state.ak.us>

Forms for these requests should be available at each reference desk.

In addition, at the Juneau library (downtown) there is an Arkenstone scanner/reader that will read aloud printed matter from printed books and magazines. Patrons may use the Arkenstone with library materials or with their own books and papers. The Arkenstone will not read handwriting. A tape recorder is available to record the voice output of the Arkenstone. Patrons must supply their own audiocassettes for recording.