



155 S. SEWARD STREET ▪ JUNEAU, ALASKA 99801
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INFORMATION RELEASE
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Paying CBJ bills online with a credit card

Did you know you can make payments to the City and Borough of Juneau online with a credit or debit card? You can pay for utilities, property tax, sales tax and many other bills, like parking tickets, airport invoices, miscellaneous billings and delinquent account collection payments through Official Payments.

Official Payments is a third party service that charges a convenience fee for processing your payment. There is currently a flat \$4.95 convenience fee for paying a utility bill, but payments in other categories are variable with a minimum fee per transaction.

Simply go to www.juneau.org, click Menu and from the “Services” dropdown list, choose “Make A Payment,” and click on the Official Payments link. You can also go directly to www.officialpayments.com or call 1-800-272-9829. Once on the site, choose the “Local Payments” option, enter CBJ’s Jurisdiction Code 1202, and select the type of payment you’re making. Be sure to include an account, invoice number or other identifying information so your payment can be applied correctly. If you create a “MyAccount,” you can set up payment reminders, schedule one-time or recurring payments, and view your payment history.

Non-credit card options for making CBJ payments include paying by cash or check at the Cash Office in City Hall or at drop-boxes located at Foodland IGA, Super Bear IGA or outside the entrance of City Hall. You can also mail a check, cashier’s check or money order to CBJ Cash Office, City Hall, 155 S. Seward Street, Juneau AK 99801. EZ Pay is CBJ’s no-fee utility bill payment program, which debits a bank account each month. Fill out [this form](#) to sign up.

CBJ continues to evaluate other options for online and in-person payments.

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For more information about Official Payments and other payment options, contact Treasurer Cheryl Crawford at 586-0377 or Deputy Treasurer Theresa Winther at 586-0375.