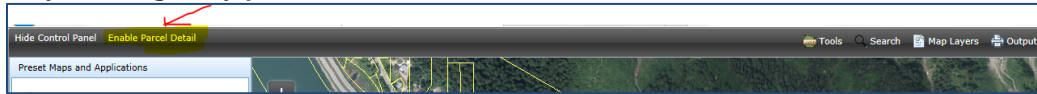


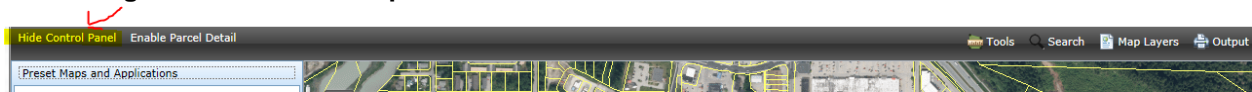
Parcel Viewer FAQ

Why can't I get my parcel detail?



Click on "Enable Parcel Detail" in the upper left hand corner of the screen

How do I get rid of the control panel?



Click on "Hide Control Panel" in the upper left hand corner of the screen

Why is the parcel line not appearing in the correct location?



We make the best effort possible to correct anomalies associated with parcel lines. However, in many locations we do not have accurate GIS point coordinates, surveys may not be available, or geographical changes may have occurred naturally. This information is for reference only and questions related to parcel boundaries should be made directly to CDD. We update these files as new information becomes available and corrections are made visible as soon as possible.

Why can't I see my new addition I added last year?



These Aerial Layers were captured in May and June of 2013

Can I change the color of the parcel lines? I can't see the parcel lines when imagery is turned off.



Yes. When you uncheck the "2013 Aerial Layers" box, uncheck the "parcels (light lines)" and CHECK the "parcel (dark lines)" box.

More helpful information:

- To view an on-line quick start guide about this parcel viewer:
<https://www.youtube.com/watch?v=iUaYulBwDEE&feature=youtu.be>
- Questions regarding general property information: Community Development 907.586.0770 or email Permits@juneau.org
- Questions regarding property tax or valuation: Assessor's Office 907.586.0330 or email the Assessor.Office@juneau.org
- Questions or suggestions for this current product interface can be directed to GIS_Help@juneau.org
- Shape files are updated nightly and are available for download (Parcel, Road Center lines, and Right of Way) at https://ftp.ci.juneau.ak.us/pub/CBJ_GIS_map_layers/