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INFORMATION RELEASE
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Frustrated with airport's 'No parking. No waiting. No unattended vehicle' rule? Here are options
Rule helps maintain airport safety and security

Due to federal regulations, the Juneau International Airport is required to maintain a clear zone around the perimeter of the facility, including the front curb of the terminal. In order to do this, the airport has a rule: While dropping off or picking passengers up at the airport, there is no parking, waiting or leaving your vehicle unattended on the front curb of the terminal. The only thing that can take place on the front curb is active loading and unloading.

So, what does this actually mean?

- Active loading and unloading is when passengers and luggage are actively getting in or out of a vehicle. As a driver, you may be assisting with this process – such as loading or unloading bags at the curb – without leaving your vehicle unattended. When picking up, passengers and their luggage should already be at the curb before you pull up.
- You cannot park your vehicle on the front curb of the airport. If you want to park at the airport, there are Short Term and Long Term parking lots. Short Term is closest to the terminal.
- You cannot wait at the curb to pick up a passenger who's still inside the terminal. If you need to wait, the airport provides a free Cell Phone Lot waiting area located near Alaska Industrial Hardware, as well as 15 minutes free in the Short Term parking lot; up to 60 minutes costs \$3.
- You cannot leave your car unattended. If you need to help a passenger collect bags from the baggage carousel, or run inside to use the bathroom or go inside the terminal for any reason, park in the Short Term parking lot located across the street from the front of the terminal.

Airport management recognizes the rules can sometimes make drop off/pick up a challenge. Please utilize the no pay options of the Cell Phone Lot waiting area or the Short Term parking lot.

The rules, which are posted in front of the airport and regularly announced through the airport's public address system, are not specific to Juneau. Since 9/11, The Transportation Security Administration requires any commercial airport with large, scheduled air carriers to have a clear zone. Aside from the TSA mandate, the four lanes in front of the airport is a road, which allows access for ambulances and other emergency vehicles. Traffic and vehicle congestion in front of the airport is a safety hazard.

Juneau Police Department officers and three airport staff members are authorized to enforce the rules, and issue warnings and tickets for violations. Regardless of enforcement presence, the rules are always in place. If you have any questions, please contact the Airport Manager's Office at 789-7821.

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