



155 S. SEWARD STREET ▪ JUNEAU, ALASKA 99801
PHONE: 907-586-5278 ▪ FAX: 907-586-4552

INFORMATION RELEASE

July 25, 2017

July 1 utility rate increase soon to show up in billing

City and Borough of Juneau utility customers may notice a change in their billing statement coming out next week. The change is an increase to water and wastewater rates, which went into effect July 1. The increase was approved by the Assembly in June 2014.

Revenue generated from increased rates goes toward costs for operating and maintaining major water and wastewater infrastructure systems, debt financing from Alaska Department of Environmental Conservation (ADEC) loans, and capital projects directed at failing infrastructure or regulatory compliance.

As a reminder, if you use the “Bill-Pay” function through your bank, you will need to update your account to reflect the new rates in order to stay current. Click [here](#) for the rate schedule. Customers using CBJ’s “Easy Pay” don’t need to update anything.

Thank you for your patience through this process. For more information, contact the Utility Office at 586-0995.

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