CITY AND BOROUGH
OF
JUNEAU

1993 BUDGET SURVEY

Prepared by:
The League of Women Voters
of Juneau
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1993 CBJ BUDGET SURVEY

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INTRODUCTION

The 1993 City and Borough of Juneau Budget Survey completed by the League of Women Voters of Juneau is submitted November 29, 1993 to the Juneau Borough Assembly.

OVERVIEW

This telephone survey of 450 Juneau households is the sixth cooperative effort between the Borough Assembly and the Juneau League of Women Voters in as many years. The results of this stratified random sample survey are presented with the usual limitations related to its design. The League is confident that a broad cross section of the community was reached during the 1993 survey. A comparison of the survey's demographic data with the 1990 census information supports this view. The survey continues to be limited to those households with telephones. Residential phone number information available from commercial listings was used to create the random pool of numbers. Using information obtained from the local telephone company with respect to the distribution of residential phones in the Borough, the following proportional distribution of residential contacts was made by geographic area: in the 364 exchange 44 calls were completed; in the 586/463 exchange 117 calls were completed; in the 780 exchange 55 calls were completed; and in the 789/790 exchange 234 calls were completed for a total of 450 finished surveys. The results of this survey are statistically significant at better than plus or minus 5% with a population survey at 450. Statistical significance at ±5% can be achieved in Juneau when n=387.

Calls for the survey were begun on Saturday, October 23 at 10:00 a.m. from a central phone bank. League members placed the calls from 10:00 a.m. until 6:00 p.m. on Saturday, October 23, and from noon until 6:00 p.m. on Sunday, October 24. All volunteer callers were supervised by a core group of League members with several years of experience with this project. Callers were instructed to make initial calls and if consistently unsuccessful were directed to utilize the rest of the phone numbers assigned to each individual instrument. As in previous years, a few respondents experienced frustration with the exact wording of the questions, wanting to express their specific concerns but League members conducting the survey were instructed to adhere to the script and avoid deviation. Callers were instructed to speak to an adult over the age of 18 in each household contacted. About half of the surveys were completed the first weekend. Some survey instruments were distributed to experienced callers to be completed during the evening hours of that week, with the balance of the instruments completed using the same methodology during the weekend of October 30-31. Some survey respondents found it more convenient to participate on weekday evenings, while others preferred to participate during the day on one of the two weekends. We are not aware of any variation in types of responses collected during the various calling periods.

The League continues to be pleased with the positive response of the public toward the survey. As in past years, most respondents were very enthusiastic about the opportunity to participate, and seemed genuinely pleased that their number had been selected for participation. Others were
DISCUSSION

1. Compared to a year ago, how would you assess Juneau's general well being?
   15.8% better
   56.7% about the same
   20.2% worse
   7.3% no opinion

As noted in previous years, this question is specifically designed to be very broad in scope, permitting the participant a significant amount of latitude in response. As the initial item in the survey, respondents frequently utilize this question to take ownership in the process. Some deal with the question literally and diagnostically, while others seem to address it from a more emotional perspective. This question is repeated each year, and by reviewing the presentation of data in the graphics section of this report the variances between years should provide the reader with a good barometric reading of how CBJ residents view general community conditions. 15.8 percent of persons interviewed areawide feel that things are better, as compared to 14 percent in the Spring of 1992. This compares to 31 percent in 1991 and 58 percent in 1990. Overall, 56.7 percent feel that conditions are 'about the same,' 20.2 percent assess well being as 'worse' and 7.3 percent have no opinion.

In making comparisons between question #1 and the demographic information pertaining to income level, all categories except the 'over $75,000' respondents indicate a slight tendency to consider community well being to be 'worse.' The notable deterioration of "well being" noted in the 1992 results was not reduced in the 1993 results. The reawakened capital move issue and ongoing economic concerns prevalent in the community may have affected these responses. This type of question does not lend itself to sound statistical conclusions, but it does seem to provide a sense of attitudinal perspective with respect to the community.

2. State revenues currently make up about one third of the City and Borough's total budget and State revenues are continuing to decline. CBJ must either reduce existing services or raise more money locally. Would you recommend:
   23.8% reduction of services and personnel
   9.3% an increase in local property taxes to maintain services
   19.8% an increase in user fees to maintain services
   33.1% combination of reduced services and increased taxes and fees
   14.0% no opinion

This question is a variation of questions of similar content included in the surveys of previous years. 23.8 percent of the respondents indicate a preference for reduction of services and personnel; 9.3 percent favor an increase in local property taxes to maintain an existing level of services; 19.8 percent support an increase in user fees to maintain the
spread between answers in all income levels shows only marginal differences. There is a slight tendency noticed in the lower income ranges to spend savings first compared to the higher income level. Please refer to the graphics section for analysis by income level.

4. How would you change the level of services for the following city functions - increase, decrease, no change, or no opinion?

<table>
<thead>
<tr>
<th></th>
<th>Increase</th>
<th>Decrease</th>
<th>No Change</th>
<th>No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire Protection</td>
<td>13.3%</td>
<td>1.8%</td>
<td>75.3%</td>
<td>9.6%</td>
</tr>
<tr>
<td>Police Protection</td>
<td>43.6%</td>
<td>4.4%</td>
<td>46.7%</td>
<td>5.3%</td>
</tr>
<tr>
<td>Residential Street Maintenance, Including Snow Removal</td>
<td>36.7%</td>
<td>5.1%</td>
<td>54.0%</td>
<td>4.2%</td>
</tr>
<tr>
<td>Mental Health Treatment and Crisis Response Programs</td>
<td>26.2%</td>
<td>14.2%</td>
<td>35.1%</td>
<td>24.4%</td>
</tr>
<tr>
<td>Drug &amp; Alcohol Abuse Prevention &amp; Treatment Programs</td>
<td>36.4%</td>
<td>12.9%</td>
<td>37.1%</td>
<td>13.6%</td>
</tr>
<tr>
<td>Parks and Recreation</td>
<td>18.0%</td>
<td>22.4%</td>
<td>55.3%</td>
<td>4.2%</td>
</tr>
<tr>
<td>Youth Recreation Programs</td>
<td>39.3%</td>
<td>8.4%</td>
<td>43.3%</td>
<td>8.9%</td>
</tr>
<tr>
<td>Libraries</td>
<td>19.3%</td>
<td>6.4%</td>
<td>71.3%</td>
<td>2.9%</td>
</tr>
<tr>
<td>Animal Control</td>
<td>13.1%</td>
<td>16.7%</td>
<td>60.2%</td>
<td>10.0%</td>
</tr>
<tr>
<td>Bus Services</td>
<td>23.1%</td>
<td>4.9%</td>
<td>60.2%</td>
<td>11.8%</td>
</tr>
<tr>
<td>Building Permitting</td>
<td>12.9%</td>
<td>18.4%</td>
<td>34.4%</td>
<td>34.2%</td>
</tr>
<tr>
<td>Eaglecrest Ski Area</td>
<td>12.2%</td>
<td>24.7%</td>
<td>49.6%</td>
<td>13.6%</td>
</tr>
<tr>
<td>Augustus Brown Swimming Pool</td>
<td>15.1%</td>
<td>8.0%</td>
<td>67.6%</td>
<td>9.3%</td>
</tr>
<tr>
<td>Airport</td>
<td>12.9%</td>
<td>4.9%</td>
<td>74.7%</td>
<td>7.6%</td>
</tr>
<tr>
<td>Harbors</td>
<td>23.1%</td>
<td>9.8%</td>
<td>52.0%</td>
<td>15.1%</td>
</tr>
<tr>
<td>Bartlett Hospital</td>
<td>23.3%</td>
<td>8.4%</td>
<td>57.1%</td>
<td>11.1%</td>
</tr>
<tr>
<td>Zoning and Litter Enforcement</td>
<td>27.1%</td>
<td>14.9%</td>
<td>46.4%</td>
<td>11.6%</td>
</tr>
</tbody>
</table>

Although this question has been asked in slightly differing formats in previous surveys, the scope of the question changed significantly this year from one that was primarily concerned with the degree of satisfaction residents have with each of the services/departments listed, to one in which level of financial support became the central focus. The percentage responses for each indicate whether services should be increased, decreased, not changed or whether the respondent does not have an opinion. The survey design attempted to add an element of clarity in the description of services. In some cases this was successful, i.e. mental health treatment and prevention programs, youth recreation programs, building permitting, zoning and litter enforcement.
This question was also compared with the results of question #8, seeking information about the level of satisfaction with schools. The findings show that, in most instances, priority should be given to funding schools. This is particularly interesting given that 62.7 percent of the survey participants do not currently have children in the school system.

6. Adolescent alcohol and drug abuse is a problem in our community. How would you rate the seriousness of this problem in Juneau using a scale of 1 - 5, with 1 being not serious and 5 being extremely serious.

| 1.1% | 1 = not serious |
| 6.0% | 2 |
| 24.2% | 3 |
| 32.7% | 4 |
| 28.4% | 5 = extremely serious |
| 7.6% | no opinion |

In response to this question those queried were asked to rate how serious the drug and alcohol problem is in the Juneau community. On a sliding scale where 4 and 5 are extremely serious or very serious, over 61 percent selected this level. 24.2 percent responded at the mid level, and 7.1 percent are not concerned about the severity of the problem. 7.6 percent do not have an opinion. In correlating this information by whether or not the respondents have school age children, there is no difference of opinion in the belief of a serious substance abuse problem between categories of respondents. When comparing the data by age cohort the results are less clear, although there seems to be less concern for this problem among those in the 18-29 and the over 60 age categories.

7. Local taxes are being spent to help address the adolescent alcohol and drug abuse problem in Juneau. In the following list of services, please tell me whether the funding should be increased, decreased, or stay the same.

| increase | decrease | same | no opinion |
| 48.9% | 3.8% | 36.2% | 11.1% |
| 36.7% | 11.3% | 43.3% | 8.7% |
| 51.8% | 4.2% | 32.4% | 11.6% |
| 45.8% | 8.0% | 39.1% | 7.1% |
| 14.2% | 0.0% | 0.4% | 85.3% |

- supervised activities for youth
- public education campaigns for the community
- treatment for kids from families who are unable to pay for services
- increase law enforcement related to substance abuse
- Other: ___________________________

In addressing the adolescent drug and alcohol problem with programs that represent the expenditure of local tax revenues, approximately 85 percent recommend that supervised activities for youth be increased or remain at the same level. 80 percent of the respondents support either an increase or a continuation of the existing level of public education campaigns in the community. Nearly 52 percent support increasing local tax dollars to help pay for treatment programs for youth from families who were unable to pay for these services. Over 45 percent support additional funding for law enforcement related to substance abuse. An additional 39 percent respond 'same' to increased law enforcement. The structure of this component of the
10. What is the primary source of employment-related income for your household?

43.1% government or public sector
25.8% private sector
13.6% both
12.4% retired
2.7% other
2.4% choose not to respond

The responses for this question in 1992 were:
46.0% government or public sector
26.5% private sector
12.4% both
13.6% retired
1.1% other
0.4% choose not to respond

The responses for this question in 1991 were:
40.0% government or public sector
29.6% private sector
14.5% both
13.6% retired
1.1% other
1.2% choose not to respond

The responses for this question in 1990 were:
42.6% government or public sector
31.9% private sector
16.0% both
7.3% retired
1.8% other
0.4% choose not to respond

The responses for this question in 1989 were:
43.0% government or public sector
28.2% private sector
15.9% both
9.7% retired
2.2% other
1.1% choose not to respond

Changes in the employment categories are not statistically significant. Of interest, however, is the growth of Juneau's retired population identified in 1991; it has remained nearly constant.
This question was first asked in 1992. The responses were:

88.0% white
0.7% African American
0.7% Hispanic
2.6% Asian/pacific islander
6.0% Alaska Native/American Indian
2.0% other

14. My last question lists a range of incomes and asks in which your household falls. This question is optional and you may choose not to answer if you wish.

9.6% under $25,000.
34.0% $25,000 to $50,000
24.0% $50,000 to $75,000
19.6% over $75,000
12.9% choose not to respond

The responses for this question in 1992 were:

10.0% under $25,000.
30.2% $25,000 to $50,000
27.7% $50,000 to $75,000
15.3% over $75,000
16.4% choose not to respond

The responses for this question in 1991 were:

12.5% under $25,000.
33.0% $25,000 to $50,000
22.1% $50,000 to $75,000
17.5% over $75,000
14.9% choose not to respond

The responses for this question in 1990 were:

12.4% under $25,000.
30.2% $25,000 to $50,000
27.7% $50,000 to $75,000
15.3% over $75,000
14.4% choose not to respond

The responses for this question in 1989 were:

11.8% under $25,000.
37.2% $25,000 to $50,000
25.8% $50,000 to $75,000
10.3% over $75,000
14.8% choose not to respond
CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Percent of Respondents

Douglas | Lemon Creek | City | Valley
---|---|---|---
Worse | Same | Better

General Well Being

Conducted by League of Women Voters
November, 1993
How does income influence sense of well being?

Percent of Respondents

Conducted by League of Women Voters
November, 1993
Would you change level of Service?

November, 1993
Would you change level of Service?

November, 1993

Library Services

Bus Services

Augustus Brown Swimming Pool

November, 1993
Would you change level of Service?
Should savings be tapped before taxes are raised?

Conducted by League of Women Voters
November, 1993
CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Percent of Respondents

Fire Department

Douglas | Lemon Creek | City | Valley

- No Opinion
- Decrease
- No Change
- Increase

Conducted by League of Women Voters
November, 1993
CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Percent of Respondents

Street Maintenance

- No Opinion
- Decrease
- No Change
- Increase

Conducted by League of Women Voters
November, 1993
CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Drugs & Alcohol

- % No Opinion
- % Decrease
- % No Change
- % Increase

Conducted by League of Women Voters
November, 1993
CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Percent of Respondents

Youth Activities

- No Opinion
- Decrease
- No Change
- Increase

Conducted by League of Women Voters
November, 1993
CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Percent of Respondents

Animal Control

- No Opinion
- Decrease
- No Change
- Increase

Conducted by League of Women Voters
November, 1993
CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Percent of Respondents

Building Permitting

- No Opinion
- Decrease
- No Change
- Increase

Conducted by League of Women Voters
November, 1993
CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Percent of Respondents

Augustus Brown Swimming Pool

- No Opinion
- Decrease
- No Change
- Increase

Conducted by League of Women Voters
November, 1993
CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Percent of Respondents

Harbors

- No Opinion
- Decrease
- No Change
- Increase

Conducted by League of Women Voters
November, 1993
CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Percent of Respondents

Zoning and Litter

- No Opinion
- Decrease
- No Change
- Increase

Conducted by League of Women Voters
November, 1993
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Animal Control

Percent of Respondents

No Opinion
Good
Excellent
Acceptable

Douglas
Lemon Creek
City
Valley

CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Animal Control

Percent of Respondents

No Opinion
Decrease
No Change
Increase

Douglas
Lemon Creek
City
Valley

Conducted by League of Women Voters
April, 1993

Conducted by League of Women Voters
November, 1993
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Conducted by League of Women Voters
April, 1992

Conducted by League of Women Voters
November, 1993
Continue to give priority to education funding compared to responses regarding revenue options

**Recommendation**

- **Strongly agree**
- **Agree**
- **Disagree**
- **Strongly Disagree**

November, 1993
Rating of Alcohol and Drug Abuse as a Problem in the City and Borough of Juneau
CITY AND BOROUGH OF JUNEAU

1993 BUDGET SURVEY

Percent of Respondents

Douglas  Lemon Creek  City  Valley

Elementary Schools

A  B  C  D  F  No Opinion

Conducted by League of Women Voters
November, 1993
CITY AND BOROUGH OF JUNEAU
1993 BUDGET SURVEY

Percent of Respondents

High School

Conducted by League of Women Voters
November, 1993
Primary source of employment?

- Government: 43.1%
- Retired: 12.4%
- Both: 13.6%
- Private Sector: 25.8%
- Other: 2.7%
- No Response: 2.4%

League of Women Voters Survey
November, 1993
Do you currently have children in the public school system?

- Yes: 36.4%
- No: 62.7%
- No response: 0.93%

November, 1993
Income Range?

-$25 - $50,000: 34.0%$
-$50 - $75,000: 24.0%$
-$75,000: 19.6%$
-$25,000: 9.6%$
-$No Answer: 12.9%$
INTRODUCTION
Good morning (afternoon, evening)
My name is ________, and I'm with the League of Women Voters. The Borough Assembly has asked us to conduct a phone survey to help them make some critical decisions as they finalize the budget for next year.
Would you be willing to take a few minutes to respond to some questions?
(No) OK. Thank you.
(Yes) Thank you.

1. Compared to a year ago, how would you assess Juneau's general well being?
   71 better
   255 about the same
   91 worse
   33 no opinion

2. State revenues currently make up about one third of the City and Borough's total budget and State revenues are continuing to decline. CBJ must either reduce existing services or raise more money locally. Would you recommend:
   107 reduction of services and personnel
   42 an increase in local property taxes to maintain services
   89 an increase in user fees to maintain services
   149 combination of reduced services and increased taxes and fees
   63 no opinion

3. In 1990 the City anticipated future budget shortfalls and voters approved setting aside sales tax funds in a "Rainy Day" savings account. Should these savings be tapped before taxes are raised?
   243 yes
   138 no
   69 no opinion

4. How would you change the level of services for the following city functions - increase, decrease, no change, or no opinion?

<table>
<thead>
<tr>
<th>Function</th>
<th>Increase</th>
<th>Decrease</th>
<th>No Change</th>
<th>No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire Protection</td>
<td>60</td>
<td>8</td>
<td>339</td>
<td>43</td>
</tr>
<tr>
<td>Police Protection</td>
<td>196</td>
<td>20</td>
<td>210</td>
<td>24</td>
</tr>
<tr>
<td>Residential Street Maintenance, Including Snow Removal</td>
<td>165</td>
<td>23</td>
<td>243</td>
<td>19</td>
</tr>
<tr>
<td>Mental Health Treatment and Crisis Response Programs</td>
<td>118</td>
<td>64</td>
<td>158</td>
<td>110</td>
</tr>
<tr>
<td>Drug &amp; Alcohol Abuse Prevention &amp; Treatment Programs</td>
<td>164</td>
<td>58</td>
<td>167</td>
<td>61</td>
</tr>
<tr>
<td>Parks and Recreation</td>
<td>81</td>
<td>101</td>
<td>249</td>
<td>19</td>
</tr>
<tr>
<td>Youth Recreation Programs</td>
<td>177</td>
<td>38</td>
<td>195</td>
<td>40</td>
</tr>
<tr>
<td>Libraries</td>
<td>87</td>
<td>29</td>
<td>321</td>
<td>13</td>
</tr>
<tr>
<td>Animal Control</td>
<td>59</td>
<td>75</td>
<td>271</td>
<td>45</td>
</tr>
<tr>
<td>Bus Services</td>
<td>104</td>
<td>22</td>
<td>271</td>
<td>53</td>
</tr>
</tbody>
</table>
DEMOGRAPHICS It would be very helpful if you would provide the survey with some statistical information about yourself.

9. (Confirm the gender of respondent.)
   196 male
   254 female

10. What is the primary source of employment-related income for your household?
    194 government or public sector
    116 private sector
    61 both
    56 retired
    12 other
    11 choose not to respond

11. Into which of the following age categories do you fall?
    58 18 - 29 years old
    141 30 - 39
    135 40 - 49
    52 50 - 59
    59 60 & over
    5 choose not to respond

12. Do you currently have children in the public school system?
    164 yes
    282 no
    4 choose not to respond

13. What race do you consider yourself to be?
    380 white
    5 African American
    4 Hispanic
    11 Asian/pacific islander
    31 Alaska Native/American Indian
    5 other
    14 choose not to respond

14. My last question lists a range of incomes and asks in which your household falls. This question is optional and you may choose not to answer if you wish.
    43 under $25,000
    153 $25,000 to $50,000
    108 $50,000 to $75,000
    88 over $75,000
    58 choose not to respond

Thank you, both the Assembly and the League appreciate your participation.
INTRODUCTION
Good morning (afternoon, evening)!
My name is ________, and I'm with the League of Women Voters. The Borough Assembly has asked us to conduct a phone survey to help them make some critical decisions as they finalize the budget for next year. Would you be willing to take a few minutes to respond to some questions?
(No) OK, Thank you.
(Yes) Thank you.

1. Compared to a year ago, how would you assess Juneau's general well being?
   15.8% better
   56.7% about the same
   20.2% worse
   7.3% no opinion

2. State revenues currently make up about one third of the City and Borough's total budget and State revenues are continuing to decline. CBJ must either reduce existing services or raise more money locally. Would you recommend:
   23.8% reduction of services and personnel
   9.3% an increase in local property taxes to maintain services
   19.8% an increase in user fees to maintain services
   33.1% combination of reduced services and increased taxes and fees
   14.0% no opinion

3. In 1990 the City anticipated future budget shortfalls and voters approved setting aside sales tax funds in a "Rainy Day" savings account. Should these savings be tapped before taxes are raised?
   54.0% yes
   30.7% no
   15.3% no opinion

4. How would you change the level of services for the following city functions - increase, decrease, no change, or no opinion?

<table>
<thead>
<tr>
<th></th>
<th>increase</th>
<th>decrease</th>
<th>no change</th>
<th>no opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire Protection</td>
<td>13.3%</td>
<td>1.8%</td>
<td>75.3%</td>
<td>9.6%</td>
</tr>
<tr>
<td>Police Protection</td>
<td>43.6%</td>
<td>4.4%</td>
<td>46.7%</td>
<td>5.3%</td>
</tr>
<tr>
<td>Residential Street Maintenance, Including Snow Removal</td>
<td>36.7%</td>
<td>5.1%</td>
<td>54.0%</td>
<td>4.2%</td>
</tr>
<tr>
<td>Mental Health Treatment and Crisis Response Programs</td>
<td>26.2%</td>
<td>14.2%</td>
<td>35.1%</td>
<td>24.4%</td>
</tr>
<tr>
<td>Drug &amp; Alcohol Abuse Prevention &amp; Treatment Programs</td>
<td>36.4%</td>
<td>12.9%</td>
<td>37.1%</td>
<td>13.6%</td>
</tr>
<tr>
<td>Parks and Recreation</td>
<td>18.0%</td>
<td>22.4%</td>
<td>55.3%</td>
<td>4.2%</td>
</tr>
<tr>
<td>Youth Recreation Programs</td>
<td>39.3%</td>
<td>8.4%</td>
<td>43.3%</td>
<td>8.9%</td>
</tr>
<tr>
<td>Libraries</td>
<td>19.3%</td>
<td>6.4%</td>
<td>71.3%</td>
<td>2.9%</td>
</tr>
<tr>
<td>Animal Control</td>
<td>13.1%</td>
<td>16.7%</td>
<td>60.2%</td>
<td>10.0%</td>
</tr>
<tr>
<td>Bus Services</td>
<td>23.1%</td>
<td>4.9%</td>
<td>60.2%</td>
<td>11.8%</td>
</tr>
</tbody>
</table>
DEMOGRAPHICS  It would be very helpful if you would provide the survey with some statistical information about yourself.

9. (Confirm the gender of respondent.)
   43.6% male
   56.4% female

10. What is the primary source of employment-related income for your household?
    43.1% government or public sector
    25.8% private sector
    13.6% both
    12.4% retired
    2.7% other ________________________________
    2.4% choose not to respond

11. Into which of the following age categories do you fall?
    12.9% 18 - 29 years old
    31.3% 30 - 39
    30.0% 40 - 49
    11.6% 50 - 59
    13.1% 60 & over
    1.1% choose not to respond

12. Do you currently have children in the public school system?
    36.4% yes
    62.7% no
    0.9% choose not to respond

13. What race do you consider yourself to be?
    84.4% white
    1.1% African American
    0.9% Hispanic
    2.4% Asian/pacific islander
    6.9% Alaska Native/American Indian
    1.1% other
    3.1% choose not to respond

14. My last question lists a range of incomes and asks in which your household falls. This question is optional and you may choose not to answer if you wish.
    9.6% under $25,000.
    34.0% $25,000 to $50,000
    24.0% $50,000 to $75,000
    19.6% over $75,000
    12.9% choose not to respond

Thank you, both the Assembly and the League appreciate your participation.
INTRODUCTION
Good morning (afternoon, evening)!
My name is ________, and I'm with the League of Women Voters. The Borough Assembly has asked us to conduct a phone survey to help them make some critical decisions as they finalize the budget for next year. Would you be willing to take a few minutes to respond to some questions?
(No) OK, Thank you.
(Yes) Thank you.

1. Compared to a year ago, how would you assess Juneau's general well being?
   13.6% better
   50.0% about the same
   25.0% worse
   11.4% no opinion

2. State revenues currently make up about one third of the City and Borough's total budget and State revenues are continuing to decline. CBJ must either reduce existing services or raise more money locally. Would you recommend:
   15.9% reduction of services and personnel
   13.6% an increase in local property taxes to maintain services
   13.6% an increase in user fees to maintain services
   38.6% combination of reduced services and increased taxes and fees
   18.2% no opinion

3. In 1990 the City anticipated future budget shortfalls and voters approved setting aside sales tax funds in a "Rainy Day" savings account. Should these savings be tapped before taxes are raised?
   61.4% yes
   18.2% no
   20.5% no opinion

4. How would you change the level of services for the following city functions - increase, decrease, no change, or no opinion?

<table>
<thead>
<tr>
<th>Service</th>
<th>Increase</th>
<th>Decrease</th>
<th>No Change</th>
<th>No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire Protection</td>
<td>9.1%</td>
<td>0.0%</td>
<td>79.5%</td>
<td>11.4%</td>
</tr>
<tr>
<td>Police Protection</td>
<td>50.0%</td>
<td>4.5%</td>
<td>45.5%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Residential Street Maintenance, Including Snow Removal</td>
<td>43.2%</td>
<td>0.0%</td>
<td>56.8%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Mental Health Treatment and Crisis Repsonse Programs</td>
<td>31.8%</td>
<td>13.6%</td>
<td>45.5%</td>
<td>9.1%</td>
</tr>
<tr>
<td>Drug &amp; Alcohol Abuse Prevention &amp; Treatment Programs</td>
<td>36.4%</td>
<td>11.4%</td>
<td>45.5%</td>
<td>6.8%</td>
</tr>
<tr>
<td>Parks and Recreation</td>
<td>9.1%</td>
<td>22.7%</td>
<td>65.9%</td>
<td>2.3%</td>
</tr>
<tr>
<td>Youth Recreation Programs</td>
<td>45.5%</td>
<td>6.8%</td>
<td>45.5%</td>
<td>2.3%</td>
</tr>
<tr>
<td>Libraries</td>
<td>20.5%</td>
<td>6.8%</td>
<td>70.5%</td>
<td>2.3%</td>
</tr>
<tr>
<td>Animal Control</td>
<td>22.7%</td>
<td>11.4%</td>
<td>61.4%</td>
<td>4.5%</td>
</tr>
<tr>
<td>Bus Services</td>
<td>22.7%</td>
<td>4.5%</td>
<td>63.6%</td>
<td>9.1%</td>
</tr>
</tbody>
</table>
DEMOGRAPHICS  It would be very helpful if you would provide the survey with some statistical information about yourself.

9. (Confirm the gender of respondent.)
   36.4%  male
   63.6%  female

10. What is the primary source of employment-related income for your household?
    45.5%  government or public sector
    13.6%  private sector
    18.2%  both
    15.9%  retired
    4.5%   other
    2.3%   choose not to respond

11. Into which of the following age categories do you fall?
    25.0%  18 - 29 years old
    29.5%  30 - 39
    22.7%  40 - 49
    4.5%   50 - 59
    18.2%  60 & over
    0.0%   choose not to respond

12. Do you currently have children in the public school system?
    25.0%  yes
    75.0%  no
    0.9%   choose not to respond

13. What race do you consider yourself to be?
    86.4%  white
    0.0%   African American
    0.0%   Hispanic
    2.3%   Asian/pacific isleander
    9.1%   Alaska Native/American Indian
    0.0%   other
    2.3%   choose not to respond

14. My last question lists a range of incomes and asks in which your household falls. This question is optional and you may choose not to answer if you wish.
    6.8%   under $25,000.
    52.3%  $25,000 to $50,000
    20.5%  $50,000 to $75,000
    9.1%   over $75,000
    11.4%  choose not to respond

Thank you, both the Assembly and the League appreciate your participation.
INTRODUCTION
Good morning [afternoon, evening]!
My name is [name], and I'm with the League of Women Voters. The Borough Assembly has asked us to conduct a phone survey to help them make some critical decisions as they finalize the budget for next year. Would you be willing to take a few minutes to respond to some questions?
(No) OK, Thank you.
(Yes) Thank you.

1. Compared to a year ago, how would you assess Juneau's general well being?
   17.1% better
   59.8% about the same
   16.2% worse
   6.8% no opinion

2. State revenues currently make up about one third of the City and Borough's total budget and State revenues are continuing to decline. CBJ must either reduce existing services or raise more money locally. Would you recommend:
   22.2% reduction of services and personnel
   14.5% an increase in local property taxes to maintain services
   18.8% an increase in user fees to maintain services
   31.6% combination of reduced services and increased taxes and fees
   12.8 opinion

3. In 1990 the City anticipated future budget shortfalls and voters approved setting aside sales tax funds in a "Rainy Day" savings account. Should these savings be tapped before taxes are raised?
   37.6% yes
   47.0% no
   15.4% no opinion

4. How would you change the level of services for the following city functions - increase, decrease, no change, or no opinion?

<table>
<thead>
<tr>
<th>Service</th>
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<th>No Change</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Fire Protection</td>
<td>13.7%</td>
<td>2.6%</td>
<td>76.1%</td>
<td>7.7%</td>
</tr>
<tr>
<td>Police Protection</td>
<td>42.7%</td>
<td>0.9%</td>
<td>50.4%</td>
<td>6.0%</td>
</tr>
<tr>
<td>Residential Street Maintenance, Including Snow Removal</td>
<td>34.2%</td>
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<td>7.7%</td>
</tr>
<tr>
<td>Mental Health Treatment and Crisis Response Programs</td>
<td>32.5%</td>
<td>14.5%</td>
<td>30.8%</td>
<td>22.2%</td>
</tr>
<tr>
<td>Drug &amp; Alcohol Abuse Prevention &amp; Treatment Programs</td>
<td>41.0%</td>
<td>12.8%</td>
<td>31.6%</td>
<td>14.5%</td>
</tr>
<tr>
<td>Parks and Recreation</td>
<td>23.1%</td>
<td>23.1%</td>
<td>47.9%</td>
<td>6.0%</td>
</tr>
<tr>
<td>Youth Recreation Programs</td>
<td>41.0%</td>
<td>7.7%</td>
<td>39.3%</td>
<td>12.0%</td>
</tr>
<tr>
<td>Libraries</td>
<td>23.9%</td>
<td>7.7%</td>
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<td>3.4%</td>
</tr>
<tr>
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<tr>
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<td>29.9%</td>
<td>5.1%</td>
<td>55.6%</td>
<td>9.4%</td>
</tr>
</tbody>
</table>
DEMOGRAPHICS  It would be very helpful if you would provide the survey with some statistical information about yourself.

9. (Confirm the gender of respondent.)
   44.4%  male
   55.6%  female

10. What is the primary source of employment-related income for your household?
    40.2%  government or public sector
    22.2%  private sector
    8.5%   both
    23.1%  retired
    0.9%   other ________________________________
    5.1%   choose not to respond

11. Into which of the following age categories do you fall?
    8.5%   18 - 29 years old
    23.1%  30 - 39
    34.2%  40 - 49
    8.5%   50 - 59
    22.2%  60 & over
    3.4%   choose not to respond

12. Do you currently have children in the public school system?
    27.4%  yes
    70.1%  no
    2.6%   choose not to respond

13. What race do you consider yourself to be?
    82.1%  white
    3.4%   African American
    0.9%   Hispanic
    0.0%   Asian/pacific islander
    7.7%   Alaska Native/American Indian
    0.9%   other
    5.1%   choose not to respond

14. My last question lists a range of incomes and asks in which your household falls. This question is optional and you may choose not to answer if you wish.
    12.0%  under $25,000.
    26.5%  $25,000 to $50,000
    18.8%  $50,000 to $75,000
    29.9%  over $75,000
    12.8%  choose not to respond

Thank you, both the Assembly and the League appreciate your participation.
City and Borough of Juneau Budget Survey
October, 1993

INTRODUCTION
Good morning (afternoon, evening)!
My name is __________, and I'm with the League of Women Voters. The
Borough Assembly has asked us to conduct a phone survey to help them
make some critical decisions as they finalize the budget for next year.
Would you be willing to take a few minutes to respond to some questions?
(No) OK, Thank you.
(Yes) Thank you.

1. Compared to a year ago, how would you assess Juneau's general well being?
   21.8% better
   58.2% about the same
   16.4% worse
   3.6% no opinion

2. State revenues currently make up about one third of the City and Borough's total budget
   and State revenues are continuing to decline. CBJ must either reduce existing services or
   raise more money locally. Would you recommend:
   16.4% reduction of services and personnel
   9.1% an increase in local property taxes to maintain services
   27.3% an increase in user fees to maintain services
   29.1% combination of reduced services and increased taxes and fees
   18.2% opinion

3. In 1990 the City anticipated future budget shortfalls and voters approved setting aside sales
   tax funds in a "Rainy Day" savings account. Should these savings be tapped before taxes
   are raised?
   50.9% yes
   29.1% no
   20.0% no opinion

4. How would you change the level of services for the following city functions - increase,
   decrease, no change, or no opinion?

<table>
<thead>
<tr>
<th>increase</th>
<th>decrease</th>
<th>no change</th>
<th>no opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>12.7%</td>
<td>3.6%</td>
<td>78.2%</td>
<td>5.5%</td>
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<tr>
<td>40.0%</td>
<td>3.6%</td>
<td>54.5%</td>
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<td>40.0%</td>
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<tr>
<td>25.5%</td>
<td>16.4%</td>
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<td>7.3%</td>
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<td>1.8%</td>
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</table>

   Fire Protection
   Police Protection
   Residential Street Maintenance, Including Snow Removal
   Mental Health Treatment and Crisis Response Programs
   Drug & Alcohol Abuse Prevention & Treatment Programs
   Parks and Recreation
   Youth Recreation Programs
   Libraries
   Animal Control
   Bus Services
DEMOGRAPHICS  It would be very helpful if you would provide the survey with some statistical information about yourself.

9. (Confirm the gender of respondent.)
   49.1%  male
   20.9%  female

10. What is the primary source of employment-related income for your household?
    40.0%  government or public sector
    36.4%  private sector
    7.3%  both
    10.9%  retired
    3.6%  other
    1.8%  choose not to respond

11. Into which of the following age categories do you fall?
    16.4%  18 - 29 years old
    27.3%  30 - 39
    29.1%  40 - 49
    14.5%  50 - 59
    12.7%  60 & over
    0.0%  choose not to respond

12. Do you currently have children in the public school system?
    38.2%  yes
    61.8%  no
    0.0%  choose not to respond

13. What race do you consider yourself to be?
    74.5%  white
    1.8%  African American
    0.0%  Hispanic
    7.3%  Asian/pacific islander
    12.7%  Alaska Native/American Indian
    1.8%  other
    1.8%  choose not to respond

14. My last question lists a range of incomes and asks in which your household falls. This question is optional and you may choose not to answer if you wish.
    12.7%  under $25,000.
    38.2%  $25,000 to $50,000
    25.5%  $50,000 to $75,000
    12.7%  over $75,000
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Would you be willing to take a few minutes to respond to some questions?
(No) OK, Thank you.
(Yes) Thank you.

1. Compared to a year ago, how would you assess Juneau's general well being?
   - 14.1% better
   - 56.0% about the same
   - 22.2% worse
   - 7.7% no opinion

2. State revenues currently make up about one third of the City and Borough's total budget and State revenues are continuing to decline. CBJ must either reduce existing services or raise more money locally. Would you recommend:
   - 27.8% reduction of services and personnel
   - 6.0% an increase in local property taxes to maintain services
   - 19.7% an increase in user fees to maintain services
   - 33.8% combination of reduced services and increased taxes and fees
   - 12.8% no opinion

3. In 1990 the City anticipated future budget shortfalls and voters approved setting aside sales tax funds in a "Rainy Day" savings account. Should these savings be tapped before taxes are raised?
   - 31.5% yes
   - 25.2% no
   - 13.2% no opinion

4. How would you change the level of services for the following city functions - increase, decrease, no change, or no opinion?

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<th>No Change</th>
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</tr>
</thead>
<tbody>
<tr>
<td>14.1%</td>
<td>1.3%</td>
<td>73.5%</td>
<td>11.1%</td>
</tr>
<tr>
<td>43.6%</td>
<td>6.4%</td>
<td>43.2%</td>
<td>6.8%</td>
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<tr>
<td>35.9%</td>
<td>6.4%</td>
<td>53.8%</td>
<td>3.8%</td>
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   Fire Protection
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   Residential Street Maintenance, Including Snow Removal
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   Parks and Recreation
   Youth Recreation Programs
   Libraries
   Animal Control
   Bus Services
DEMOGRAPHICS  It would be very helpful if you would provide the survey with some statistical information about yourself.

9. (Confirm the gender of respondent.)
   43.2% male
   56.8% female

10. What is the primary source of employment-related income for your household?
    44.9% government or public sector
    27.4% private sector
    16.7% both
    6.8% retired
    3.0% other
    1.3% choose not to respond

11. Into which of the following age categories do you fall?
    12.0% 18 - 29 years old
    36.8% 30 - 39
    29.5% 40 - 49
    13.7% 50 - 59
    7.7% 60 & over
    0.4% choose not to respond

12. Do you currently have children in the public school system?
    42.7% yes
    56.8% no
    0.4% choose not to respond

13. What race do you consider yourself to be?
    87.6% white
    0.0% African American
    1.3% Hispanic
    2.6% Asian/pacific islander
    4.7% Alaska Native/American Indian
    1.3% other
    2.6% choose not to respond

14. My last question lists a range of incomes and asks in which your household falls. This question is optional and you may choose not to answer if you wish.
    8.1% under $25,000.
    33.3% $25,000 to $50,000
    26.9% $50,000 to $75,000
    17.9% over $75,000
    13.7% choose not to respond

Thank you, both the Assembly and the League appreciate your participation.