INTRODUCTION

The 1992 City and Borough of Juneau Budget Survey completed by the League of Women Voters of Juneau is enclosed for your review.

OVERVIEW

This telephone survey of 450 Juneau households is the fifth cooperative effort between the Borough Assembly and the Juneau League of Women Voters in as many years. The stratified random survey results are presented with the usual limitations, which continue to exist due to survey design. The League utilized its computer pool of all of the listed residential phone numbers in Juneau to create the random sample for the telephone polling process. The survey continues to be limited to only those households with telephones. Using information provided by the local telephone company regarding the distribution of residential phones in the Juneau Borough, the following is the proportional distribution of residential contacts in each of the four designated telephone exchanges: in the 364 exchange 45 calls were completed; 118 calls were completed in the 564/463 exchange; 56 calls were completed in the 780 exchange; and, 231 calls were completed in the 789/790 exchange – for a total of 450 completed surveys. The League feels confident that the demographic data and the feedback reported by our volunteer callers substantiate that a very broad cross section of the community was reached in the 1992 survey. The results of this survey are statistically significant at better than plus or minus 5% when the population surveyed was 450; statistical significance at ±5% can be achieved when n=387.

The survey was begun on Saturday April 4, at 10:00 AM. League Members placed calls from 10:00 AM until 6:00 PM on Saturday, April 4, and from noon until 6:00 PM on Sunday, April 5, from a central phone bank, and were supervised by officers of the organization with previous experience with this project. As frequently occurs, the weather was phenomenally beautiful, and we experienced some difficulty in making initial contact, necessitating a significant number of call-backs for many of the instruments. Just under half of the surveys were completed the first weekend. Surveys were distributed to members with several years experience to complete from their homes during the following two weeks. We found that some respondents seemed more willing to take the time to participate during the weekend calling hours, and that others found the evening hours to be more convenient. We are not aware of any significantly different types of responses received during the evening calling periods.

As in the prior four years, response to being asked to participate in the survey was extremely positive. Some participants were very forthright in their responses, and seemed genuinely pleased that their number had been selected. Others were more hesitant to participate, and were inclined to ask another member of the household respond. Only a very few who were contacted declined to participate. The League was very appreciative of the article that appeared on the front page in the Friday, April 2, edition of the JUNEAU EMPIRE, which laid a very positive foundation for this project with the Juneau public.
Survey questions were developed from recommendations made by the Borough Assembly, the City Manager and a committee of League members. The final instrument was approved by the Assembly Finance Committee. We had commented that on the instruments developed in previous years, the full range of Borough services was not comprehensively covered. In response to this concern, the Assembly asked that the questions dealing with satisfaction with municipal services be expanded to include more departments. In our previous reports we indicated that the public frequently requested that an additional category ("excellent") be offered in the rating scale, and the Assembly responded positively to this suggestion when designing the 1992 instrument. We are confident that the survey instrument accurately reflects public opinion on those Borough services and issues that are of primary concern to the public. As in previous years, some respondents experienced frustration with the content of several of the questions, and others were concerned about the limitations attached to the answers. This will be commented upon in more detail in the individual question analysis and survey evaluation section.

In our role of promoting the responsibility of citizens to engage in participatory government, the League took every opportunity during the course of the survey to encourage Juneau citizens who wished to offer more information than the survey instrument permitted, to present written or verbal testimony to the Assembly during the scheduled budget hearings.

Each League member was carefully instructed in the process. Volunteers were cautioned to determine that they were speaking to an adult over the age of 18 in each household, to strictly adhere to the scripted survey form.

In spite of the limitations noted above, the League feels that the survey and report meet the goals set by the Assembly in designing the instrument. We anticipate that the information gathered will be useful in budget deliberations as the Assembly deals with the issues that were addressed in the survey. We hope that the demographic information will assist the Borough in a number of enterprises throughout the year. We have, wherever practical, drawn some conclusions with respect to longitudinal trends, as well as identified those questions and responses in which significant changes in public opinion seem to be emerging.
SURVEY EVALUATION

The following is an item by item analysis of the results of the 1992 survey.

1. Compared to a year ago, how would you assess Juneau's general well being?

   14.0% better
   60.0% about the same
   19.3% worse
   6.7% no opinion

By design, this question is intended to be very broad in scope enabling those responding a good deal of latitude in dealing with the question. League Members asking the question commented that in their estimation, the responses represent the full spectrum of almost a clinical analysis on the part of some respondents, to more of an emotional and individual reaction on the part of others. This question has been asked in the past four surveys, and the best way to evaluate the responses is to review the graphics showing those responses in each of the four phone exchanges over the four year span. We see a definite trend indicating a lower level of satisfaction with "general well being" in the Juneau community, particularly in the past two years. Only 14 percent of persons interviewed in 1992 indicated that things were better, as compared to over 31 percent in 1991 and 58 percent in 1990. We would further qualify this data by drawing attention to the fact that the 1989 positive responses to this question reflected Juneau's recovery from the 1986 revenue downturn which was directly tied to sharp decreases in the price of oil, and which had resulted in a devastating effect on the Juneau economy.

In comparing the "general well being" concept with the various income levels identified in the survey we submit the following observations. Longitudinally, the percentage of responses at each income level has remained fairly constant over the past four years. However, the perception of well being has changed significantly during this time span. In the 1992 survey, respondents categorized as having income in excess of $75,000 see things as being the same or better, with fewer persons reporting "worse" as a response to the question. The other three income categories report significantly higher levels of deterioration of "general well being."

We are reluctant to draw any conclusions or attach undue statistical significance to this downturn. However, it may be appropriate to evaluate this deterioration in the level of well being in the community in light of the continual barrage of activity associated with the downturn in State revenues, and the effect of the public and private anxiety generated as the State and the Juneau community become ever more impacted by this phenomena.
2. Please tell us your opinion of the following municipal services as they are currently provided. The rating is (1) excellent; (2) good; (3) acceptable; (4) poor; (5) no opinion.

<table>
<thead>
<tr>
<th>Service</th>
<th>excel.</th>
<th>good</th>
<th>acceptable</th>
<th>poor</th>
<th>no opin.</th>
</tr>
</thead>
<tbody>
<tr>
<td>fire department</td>
<td>48.2%</td>
<td>30.7%</td>
<td>6.9%</td>
<td>14.0%</td>
<td>5.1%</td>
</tr>
<tr>
<td>police department</td>
<td>22.9%</td>
<td>49.5%</td>
<td>16.2%</td>
<td>6.7%</td>
<td>3.6%</td>
</tr>
<tr>
<td>street maintenance</td>
<td>11.8%</td>
<td>39.8%</td>
<td>30.4%</td>
<td>14.9%</td>
<td>3.1%</td>
</tr>
<tr>
<td>snow removal</td>
<td>5.1%</td>
<td>24.7%</td>
<td>19.3%</td>
<td>10.7%</td>
<td>40.2%</td>
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<tr>
<td>social services</td>
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<tr>
<td>such as mental health,</td>
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<tr>
<td>alcohol or drug</td>
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</tr>
<tr>
<td>treatment</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>parks and recreation</td>
<td>23.1%</td>
<td>46.0%</td>
<td>17.1%</td>
<td>4.2%</td>
<td>9.6%</td>
</tr>
<tr>
<td>libraries</td>
<td>42.0%</td>
<td>42.0%</td>
<td>5.1%</td>
<td>3.5%</td>
<td>7.3%</td>
</tr>
<tr>
<td>bus service</td>
<td>15.3%</td>
<td>38.7%</td>
<td>15.3%</td>
<td>3.5%</td>
<td>27.1%</td>
</tr>
<tr>
<td>animal control</td>
<td>7.1%</td>
<td>26.7%</td>
<td>32.6%</td>
<td>17.8%</td>
<td>15.8%</td>
</tr>
<tr>
<td>hospital</td>
<td>18.0%</td>
<td>38.0%</td>
<td>25.1%</td>
<td>6.0%</td>
<td>12.9%</td>
</tr>
<tr>
<td>harbors</td>
<td>7.6%</td>
<td>35.3%</td>
<td>20.2%</td>
<td>5.1%</td>
<td>31.8%</td>
</tr>
<tr>
<td>airport</td>
<td>21.3%</td>
<td>62.0%</td>
<td>12.9%</td>
<td>1.1%</td>
<td>2.7%</td>
</tr>
<tr>
<td>Eaglecrest</td>
<td>19.6%</td>
<td>28.5%</td>
<td>10.0%</td>
<td>2.2%</td>
<td>39.7%</td>
</tr>
</tbody>
</table>

This question was originally asked in 1990, and again in 1991 with some modifications. It was substantially expanded in the 1992 survey instrument and the League is confident that a far more accurate picture of public evaluation of municipal services is represented in these results. This year an "excellent" category was added, primarily at the request of previous survey respondents. Nine of the thirteen services evaluated were rated in double digits as excellent, with the fire department rated by 48 percent of those responding as excellent, and the libraries rated as excellent by 42 percent.

There was some confusion in previous years about the role of the Borough in social services, and so examples were provided this year. This may not have had the desired effect, as over 40 percent of those responding continued to provide a "no opinion" response to this question. As in previous years this continues to be a "perception" question for many residents who state their preference based upon hearsay or a general understanding of the quality of any given service, particularly if they have not had occasion to personally avail themselves of that service. On the other hand, some respondents prefer to select the "no opinion" category if they do not regularly utilize a given service (i.e. bus service, social services, Eaglecrest, etc.) Visibility of services in the community continues to be a factor in evaluating this data. The longitudinal data is more clearly interpreted by evaluating the graphic charts for each of the services.

3. How would you "grade" Juneau's schools at each of the following levels?

<table>
<thead>
<tr>
<th>Levels</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elementary Schools</td>
<td>14.0%</td>
<td>31.5%</td>
<td>12.9%</td>
<td>4.0%</td>
<td>2.7%</td>
<td>34.9%</td>
</tr>
<tr>
<td>Middle Schools</td>
<td>7.8%</td>
<td>22.2%</td>
<td>18.2%</td>
<td>6.4%</td>
<td>2.4%</td>
<td>43.0%</td>
</tr>
<tr>
<td>High School</td>
<td>4.4%</td>
<td>17.1%</td>
<td>19.3%</td>
<td>12.7%</td>
<td>6.0%</td>
<td>40.5%</td>
</tr>
</tbody>
</table>
League interviewers continue to have difficulty in eliciting responses other than the "no opinion" option from respondents who do not have children in school. This is particularly disconcerting when such a significant level of the Borough budget is allocated to the support of Juneau schools, and the League suggests that the responses to this question be carefully examined with this limitation in mind. Again of particular note is the fact that 233 Juneau households surveyed did not have children. Although the 1992 sample was a bit smaller, this can be compared to the 1991 survey in which 264 households reported no children in residence; the 1990 survey results in which 251 respondents indicated that they did not have children; and the 1989 survey in which 249 respondents did not have school age or preschool children. Please refer to the graphics and numerical data sections of this report which provide more definitive data with respect to the satisfaction level with schools in the different phone exchange areas.

4. State revenues currently make up about one third of the City and Borough's total budget and State revenues are continuing to decline. The City and Borough must either significantly reduce existing services or raise more money locally. Would you recommend:

- 19.8% reduction of services and personnel
- 5.1% an increase in local property taxes
- 22.2% an increase in user fees
- 39.3% combination of reduced services and increased taxes and fees
- 13.6% no opinion

This question was very seriously considered by those interviewed. As opposed to the response to a similar question in the past two budget surveys, which tended to support additional taxation as an appropriate response to the prospective downturn in State revenue, the trend this year suggests support for increased "user fees" and a combination of reduced services and increased taxes and fees. As a practical matter, the majority of respondents support the combination option as most palatable, but of particular significance is the sharply reduced support for an increase in property taxes. The graphics section of this report provides the best analysis of this complicated question with respect to persons who own or rent.

This question has been slightly modified each year to attempt to capture accurate public opinion, but also to provide additional options for both the Assembly and the public to consider. In spite of these annual revisions, there is definitely an opportunity to review the data as suggestive of longitudinal trends, as well as a barometric evaluation of emerging public resistance to increased taxes, as well as a trend supporting increases in user fees for non-essential borough services. These responses suggest that the other negative factors encountered in the Juneau community (particularly during the legislative session, prior to passage of the budget) contribute to this sense of unrest.

5. (If the respondent answers (1) or (4) above:) Do you have any specific recommendations for reductions?

246 (1) yes
125 (2) no
As noted above, only those persons indicating a preference for reduction in personnel and services responded to this question. Of those, 125 were unable to offer any specific recommendations for reductions. The League feels that some significance can be attached to the fact that of the total 450 persons interviewed in the survey, 246 respondents, or 54.6% had definite convictions regarding options that the borough should consider in making budget reductions. Those mentioned with greatest frequency were: top heavy administration (e.g. two assistant city managers); general personnel excesses (e.g. visibility of public works crews who appear to be observers rather than workers); excess staffing in the parks and recreation department; privatization of Eaglecrest and other enterprise operations; and a wide variety of other recommendations, none of which was mentioned with any frequency.

Of particular interest were the concerns expressed about the community development and engineering departments, in spite of the fact that they were not included in the municipal services evaluation question. Although not statistically aligned with this question, League surveyors were impressed with the number of respondents who volunteered the belief that the borough could reduce personnel without seriously impeding service levels.

6. A number of recommendations have been made to the Borough to manage the collection and disposal of our solid waste/garbage. Would you favor:

   a) A program of required garbage pick-up for all residences and businesses that would charge on the basis of amount of garbage collected?

          66.2% yes
          24.9% no
          8.9% no opinion

This question caused considerable consternation for many respondents. Inherent in the design of the question were two major concepts - that of "mandatory" participation in the activity, and the concept of payment for the prospective service being based upon the amount of garbage generated. Concerns varied from opposition to the mandatory aspect on the basis of constitutional freedom to the observation that management of a garbage collection system that was dependent upon total garbage generated had the potential for being unwieldy. Frequently respondents asked to deal with the other garbage related questions and return to this question later. This set of questions generated additional questions to the interviewers regarding what entity would be managing solid waste disposal, and other questions which demonstrated the anxiety level in the community associated with this problem. It is interesting to note that very few Juneauites lack an opinion about garbage disposal.

   b) Would you pay $5-10. more per month for garbage disposal to implement a comprehensive recycling and hazardous waste disposal program?

          72.7% yes
          20.7% no
          6.6% no opinion
In response to this question, the results are very forthright. Over 72 percent of those interviewed supported a comprehensive recycling and hazardous waste disposal program, and were willing to pay for it at the rate suggested. Many of those opposing such a program indicated to interviewers that such a program was probably not practical for Juneau because of geographic and transporation considerations, and others simply indicated that they could not afford or were unwilling to pay additional monthly fees for garbage.

c) Is your garbage currently picked up at home?

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<thead>
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<tbody>
<tr>
<td>84.0%</td>
<td>yes</td>
</tr>
<tr>
<td>15.8%</td>
<td>no</td>
</tr>
<tr>
<td>0.2%</td>
<td>don't know</td>
</tr>
</tbody>
</table>

The response to this question was straightforward. An overwhelming majority of Juneau households pay to have their garbage collected at home. The League did not discuss alternate methods of disposal with those persons indicating that their garbage was not picked up at home.

Please refer to the graphics section for an analysis of renter/owner reaction to this set of questions.

7. **The Juneau community continues to pursue economic development in the borough. Where do you believe the greatest effort should be focused?**

<p>| | |</p>
<table>
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</thead>
<tbody>
<tr>
<td>31.1%</td>
<td>mining</td>
</tr>
<tr>
<td>13.6%</td>
<td>fishing</td>
</tr>
<tr>
<td>25.3%</td>
<td>tourism</td>
</tr>
<tr>
<td>3.5%</td>
<td>state/federal government</td>
</tr>
<tr>
<td>0.9%</td>
<td>timber</td>
</tr>
<tr>
<td>6.7%</td>
<td>recreation &amp; the arts</td>
</tr>
<tr>
<td>4.7%</td>
<td>transportation and commercial hub/center</td>
</tr>
<tr>
<td>7.1%</td>
<td>other</td>
</tr>
<tr>
<td>7.1%</td>
<td>no opinion</td>
</tr>
</tbody>
</table>

This question caused many respondents to carefully consider several options prior to giving a response. Although the mining option received the highest percentage of responses, others selected different options after sharing that in their estimation mining was a "done deal" and that economic development efforts needed to be focused on either tourism or fishing. League interviewers encountered a number of persons who insisted that selection of just one option was inappropriate. In these cases we instructed interviewers to use the "other" category to capture these responses. In addition, the "other" category represents a full spectrum of responses ranging from "all of the above" to "zero growth and economic development".

The graphics section includes an analysis of these responses by type of economic activity as well as by each of the four areas surveyed.
DEMographics section

It would be very helpful if you would provide the survey with some statistical information about yourself.

8. In what type of home do you live?

63.1% single family house
7.8% condominium
13.3% apartment or multi-family residence
8.5% zero lot line/duplex
6.2% mobile home or trailer
1.1% other

The above responses are the results of the 1992 survey. Please refer to the graphics section for a visual analysis of the 1992 data.

The percentage figures for 1991 were:

54.3% single family house
8.1% condominium
16.6% apartment or multi-family residence
12.5% zero lot line/duplex
7.2% mobile home or trailer
1.3% other

The percentage figures for the 1990 survey were:

54.8% 1 single family house
7.3% 2 condominium
16.2% 3 apartment or multi-family residence
12.9% 4 zero lot line/duplex
7.3% 5 mobile home or trailer
1.5% 6 other

The percentage figures for 1989 for this question were:

60.0% 1 single family house
7.5% 2 duplex
6.5% 3 condominium
8.2% 4 zero lot line
10.8% 5 multifamily residence
5.6% 6 mobile home
1.5% 7 other
1.3% other

Although the structure of this question has been slightly modified during the past four years, there is certainly sufficient data to support the conclusion that the distribution remains fairly constant with respect to the types of housing that are available to Juneau residents.
9. Do you rent or own your residence?

23.1% rent
76.9% own

The above percentages are the responses to the 1992 survey.

The 1991 responses to this question were:

31.1% rent
68.9% own

The 1990 responses to this question were:

27.8% rent
72.2% own

The 1989 responses to this question were:

29.0% rent
71.0% own

Although there is a slight variation in the data over the past four years, the League has not been able to attach any statistical significance to the shifting percentages.

10. How many people live in your home, including full time college students and unrelated persons who live in your home over half of the year?

1345

The total number indicated above for 1992 is based upon 450 survey instruments that were considered. In 1991, a total of 1354 persons were counted in 470 completed surveys. The 1990 survey counted a total of 1278 persons in 451 instruments, and the 1989 total count was 1378 persons residing in the 465 households that were surveyed.

11. How many children, in the following grades, live in your household?

120 pre-kindergarten
158 elementary
77 middle school
92 high school
233 none

The above numerical figures comprise the results of the 1992 survey of 450 households.
The 1991 numerical count for school age children based upon surveys of 470 households was:

105 (1) pre-kindergarten
170 (2) elementary
74 (3) middle school
59 (4) high school
264 (5) none

For comparison purposes, the school age population figures compiled in the 1990 and 1989 surveys are listed as follows:

The 1990 responses to this question were tabulated as follows:

107 1 preschool
133 2 elementary
57 3 middle school
47  4 high school
251 5 none

In the 1989 survey, the responses to this question were:

101 1 preschool
150 2 elementary
76 3 middle school
76  4 high school
249 5 none

The most significant data included in this question are the number of households in Juneau that do not have children. The pre-elementary and elementary population continues to increase, and this year we note an increase in high school population. The 1992 survey indicates an increase of over 40 total additional children in the sample. When compared with the 1990 survey, which was based upon nearly the same number of instruments, the preschool and school age sample population in Juneau has increased by 102 children.

12. Into which of the following age categories do you fall?

9.8% 18 - 29 years old
28.4% 30 - 39
33.8% 40 - 49
15.1% 50 - 59
12.9% 60 & over

This question was new on the 1992 survey and the results are self explanatory. We have not attached any particular statistical significance to these results.

13. (confirms the gender of respondent)

42.0% male
58.0% female

This information is also new to the survey in 1992.
14. What race do you consider yourself to be?

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Race</th>
</tr>
</thead>
<tbody>
<tr>
<td>88.0%</td>
<td>white</td>
</tr>
<tr>
<td>0.7%</td>
<td>black</td>
</tr>
<tr>
<td>0.7%</td>
<td>hispanic</td>
</tr>
<tr>
<td>2.6%</td>
<td>asian/pacific islander</td>
</tr>
<tr>
<td>6.0%</td>
<td>alaska native/american indian</td>
</tr>
<tr>
<td>2.0%</td>
<td>other</td>
</tr>
</tbody>
</table>

The above responses provide the distribution of racial information regarding those responding to the 1992 survey. This information has not been previously solicited.

15. What is the primary source of employment-related income for your household?

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>46.0%</td>
<td>government or public sector</td>
</tr>
<tr>
<td>26.5%</td>
<td>private sector (If Yes, GO TO # 16)</td>
</tr>
<tr>
<td>12.4%</td>
<td>both</td>
</tr>
<tr>
<td>13.6%</td>
<td>retired</td>
</tr>
<tr>
<td>1.1%</td>
<td>other</td>
</tr>
<tr>
<td>0.4%</td>
<td>no response</td>
</tr>
</tbody>
</table>

The 1991 responses for this question were:

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>40.0%</td>
<td>(1) government or public sector</td>
</tr>
<tr>
<td>29.6%</td>
<td>(2) private sector (If Yes, GO TO # 16)</td>
</tr>
<tr>
<td>14.5%</td>
<td>(3) both</td>
</tr>
<tr>
<td>13.6%</td>
<td>(4) retired</td>
</tr>
<tr>
<td>1.1%</td>
<td>(5) other</td>
</tr>
<tr>
<td>1.2%</td>
<td>(6) no response</td>
</tr>
</tbody>
</table>

The responses for this question in 1990 were:

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>42.6%</td>
<td>1 government or public sector</td>
</tr>
<tr>
<td>31.9%</td>
<td>2 private sector (GO TO # 13 A)</td>
</tr>
<tr>
<td>16.0%</td>
<td>3 both</td>
</tr>
<tr>
<td>7.3%</td>
<td>4 retired</td>
</tr>
<tr>
<td>1.8%</td>
<td>5 other</td>
</tr>
<tr>
<td>0.4%</td>
<td>6 no response</td>
</tr>
</tbody>
</table>

The responses for this question in the 1989 survey were:

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>43.0%</td>
<td>1 government or public sector</td>
</tr>
<tr>
<td>28.2%</td>
<td>2 private sector (go to # 13 A)</td>
</tr>
<tr>
<td>15.9%</td>
<td>3 both (go to 13 A)</td>
</tr>
<tr>
<td>9.7%</td>
<td>4 retired</td>
</tr>
<tr>
<td>2.2%</td>
<td>5 other</td>
</tr>
<tr>
<td>1.1%</td>
<td>6 no response</td>
</tr>
</tbody>
</table>
16. **(IF PRIVATE SECTOR:)**
Do you own or operate a business as your primary source of income?

This was calculated on a percentage of only the private sector respondents.

- **15.0%** yes
- **21.8%** no
- **.2%** no response

The 1991 responses, calculated as a percentage of the whole, were:

- **45.7%** (1) yes
- **54.3%** (2) no
  - **.2%** (3) no response

The 1990 responses, calculated as a percentage of the whole, were:

- **31.3%** 1 yes
- **68.7%** 2 no
  - **3%** 3 no response

The 1989 responses for this question, calculated on a percentage of only the private sector respondents, were:

- **18.7%** 1 yes
- **24.1%** 2 no
  - **3.3%** 3 no response

17. **My last question lists a range of incomes and asks in which your household falls. This question is optional and you may choose not to answer if you wish.**

The income range in which your household falls is:

- **10.0%** under $25,000
- **30.2%** 25,000 to 50,000
- **27.7%** 50,000 to 75,000
- **15.3%** over 75,000
- **16.4%** chose not to answer

The 1991 percentage responses to this question were:

- **12.5%** (1) under $25,000
- **33.0%** (2) 25,000 to 50,000
- **22.1%** (3) 50,000 to 75,000
- **17.5%** (4) over 75,000
- **14.9%** (5) chose not to answer
The 1990 responses to the range of income question were:

12.4% 1 under $25,000
30.2% 2 25,000 to 50,000
27.7% 3 50,000 to 75,000
15.3% 4 over 75,000
14.4% 5 chose not to answer

The 1989 responses to this question were:

11.8% 1 under 25,000
37.2% 2 25,000 to 50,000
25.8% 3 50,000 to 75,000
10.3% 4 over 75,000
14.8% 5 chose not to answer
CITY AND BOROUGH OF JUNEAU
LOCATION OF RESIDENTS SURVEYED

1990

1991

1992

Conducted by League of Women Voters
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

Douglas  Lemon Creek  City  Valley

General Well Being

- Worse
- Same
- Better

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

General Well Being

- Under $25,000
- $25-50,000
- $50-75,000
- Over $75,000
- No Response

Worse  Same  Better

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

Fire Department

- No Opinion
- Poor
- Good
- Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1991 BUDGET SURVEY

Fire Department

Percent of Respondents

0 20 40 60 80 100

Douglas Lemon Creek City Valley

No Opinion Poor Okay Good

Conducted by League of Women Voters
April, 1991

CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Fire Department

Percent of Respondents

0 20 40 60 80 100

Douglas Lemon Creek City Valley

No Opinion Poor Okay Good Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU

1992 BUDGET SURVEY

Percent of Respondents

Police Department

- No Opinion
- Poor
- Good
- Acceptable
- Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

Street Maintenance

- No Opinion
- Poor
- Good
- Acceptable
- Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Snow Removal

- No Opinion
- Poor
- Good
- Acceptable
- Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

Social Services

- No Opinion
- Poor
- Acceptable
- Good
- Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1991 BUDGET SURVEY

Social Services

Percent of Respondents

No Opinion | Poor | Okay | Good

Conducted by League of Women Voters
April, 1991

CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Social Services

Percent of Respondents

No Opinion | Poor | Acceptable

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU

1992 BUDGET SURVEY

Percent of Respondents

Parks and Recreation

Douglas  Lemon Creek  City  Valley

- No Opinion
- Poor
- Acceptable
- Good
- Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Library Services

- No Opinion
- Poor
- Acceptable
- Good
- Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

Bus Service

- No Opinion
- Poor
- Good
- Acceptable

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

Animal Control

- No Opinion
- Poor
- Good
- Acceptable
- Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

Bartlett Hospital

- No Opinion
- Poor
- Good
- Acceptable
- Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

50 60
40
30
20
10
0

Douglas Lemon Creek City Valley

Boat Harbors

- No Opinion
- Poor
- Good
- Acceptable
- Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

Airport

- No Opinion
- Poor
- Good
- Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

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<th>Douglas</th>
<th>Lemon Creek</th>
<th>City</th>
<th>Valley</th>
</tr>
</thead>
</table>

- No Opinion
- Poor
- Good
- Acceptable
- Excellent

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

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Satisfaction with Elementary Schools

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU

Opinion of Elementary Schools

No Opinion

No Kids in School

Kids in School

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Satisfaction with Middle Schools

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1991 BUDGET SURVEY

Percent of Respondents

Satisfaction with Middle Schools

Conducted by League of Women Voters
April, 1991
CITY AND BOROUGH OF JUNEAU

Opinion of Middle Schools

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

Douglas | Lemon Creek | City | Valley
---|---|---|---
A | B | C | D | F | No Opinion

Satisfaction with High School

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1991 BUDGET SURVEY

Percent of Respondents

Satisfaction with High School

Conducted by League of Women Voters
April, 1991
CITY AND BOROUGH OF JUNEAU

Opinion of High School

NO OPINION

NO KIDS IN SCHOOL

KIDS IN SCHOOL

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU

If Less State Funding

1991 Survey

1992 Survey

Conducted by League of Women Voters
April, 1991 and April, 1992
CITY AND BOROUGH OF JUNEAU

If Less State Funding

1990 Survey

1991 Survey

Conducted by League of Women Voters
April, 1990 and April, 1991
CITY AND BOROUGH OF JUNEAU
If Less State Funding

Own Residence  Rent Residence

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Collection and Disposal of Solid Waste/Garbage

Garbage Pick-up for Everyone?

- Yes 66.22%
- No 34.09%
- No Opinion 0.00%

Is your garbage picked up at home?

- Yes 84.00%
- No 16.00%
- Don't Know 0.00%

$5 - $10 Recycling Implementation?

- Yes 22.66%
- No 30.67%
- No Opinion 46.67%

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Percent of Respondents

- Yes
- No
- No Opin.

Pick-up for Everyone  $5 - $10 Charge?  Currently Picked Up?

Rent Vs. Own

- Rent
- Own

Conducted by League of Women Voters
April, 1992
Where Should Development Occur?

Percent of Respondents

- Mining
- Fishing
- Tourism
- Gov't
- Timber R & Arts
- Trsp.
- Other

Conducted by League of Women Voters
April, 1992
Where Should Development Occur?

Percent of Respondents

Douglas  Lemon Creek  City  Valley

- **Mining**
- **Fishing**
- **Tourism**
- **Gov't**
- **Timber**
- **R & Arts**
- **Transp.**
- **Other/no opin.**

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 Budget Survey

In What Type Dwelling Do People Live?

Conducted by League of Women Voters
April, 1992
CITY AND BOROUGH OF JUNEAU
1992 BUDGET SURVEY

Income Range?

- $25 - $50,000: 30.3%
- Under $25,000: 10.0%
- $50 - $75,000: 27.8%
- Over $75,000: 15.4%
- No Answer: 16.5%

Primary Source of Income?

- Private Sector: 26.4%
- Both: 12.4%
- Retired: 13.6%
- Government: 45.0%
- Other/No Response: 1.6%

If Private, Own or Operate Business?

- Yes: 40.4%
- No: 59.6%

Conducted by League of Women Voters
April 11, 1992
INTRODUCTION

Good Morning (afternoon, evening)!
My name is _______, and I'm with the League of Women Voters. The Borough Assembly has asked us to conduct a phone survey to help them make some critical decisions as they finalize the budget for next year. Would you be willing to take a few minutes to respond to some questions?

(No:) OK, Thank you.
(Yes:) Thank you.

1. Compared to a year ago, how would you assess Juneau's general well being?

63 better
270 about the same
87 worse
30 no opinion

2. Please tell us your opinion of the following municipal services as they are currently provided. The rating is
(1) excellent; (2) good; (3) acceptable; (4) poor; (5) no opinion.

<table>
<thead>
<tr>
<th>excel.</th>
<th>good</th>
<th>acceptable</th>
<th>poor</th>
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<tr>
<td>23</td>
<td>111</td>
<td>87</td>
<td>48</td>
<td>181</td>
</tr>
</tbody>
</table>

- fire department
- police department
- street maintenance
- snow removal
- social services such as mental health, alcohol or drug treatment
- parks and recreation
- libraries
- bus service
- animal control
- hospital
- harbors
- airport
- Eaglecrest

3. How would you "grade" Juneau's schools at each of the following levels?

<table>
<thead>
<tr>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>F</th>
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<td>18D</td>
<td>12F</td>
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<td>35A</td>
<td>100B</td>
<td>82C</td>
<td>29D</td>
<td>11F</td>
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<td>20A</td>
<td>77B</td>
<td>87C</td>
<td>57D</td>
<td>27F</td>
<td>182</td>
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</table>

- Elementary Schools
- Middle Schools
- High School
4. State revenues currently make up about one third of the City and Borough’s total budget and State revenues are continuing to decline. The City and Borough must either significantly reduce existing services or raise more money locally. Would you recommend: 

89 reduction of services and personnel
23 an increase in local property taxes
100 an increase in user fees
177 combination of reduced services and increased taxes and fees
61 no opinion

5. (If the respondent answers (1) or (4) above:) Do you have any specific recommendations for reductions?

246 yes
125 no

6. A number of recommendations have been made to the Borough to manage the collection and disposal of our solid waste/garbage. Would you favor:

a) A program of required garbage pick-up for all residences and businesses that would charge on the basis of amount of garbage collected?

298 yes
112 no
40 no opinion

b) Would you pay $5-10. more per month for garbage disposal to implement a comprehensive recycling and hazardous waste disposal program?

327 yes
93 no
30 no opinion

c) Is your garbage currently picked up at home?

378 yes
71 no
1 don't know

7. The Juneau community continues to pursue economic development in the borough. Where do you believe the greatest effort should be focused?

140 mining
61 fishing
114 tourism
16 state/federal government
4 timber
30 recreation & the arts
21 transportation and commercial hub/center
32 other
32 no opinion
It would be very helpful if you would provide the survey with some statistical information about yourself.

8. In what type of home do you live?
   - 284 single family house
   - 35 condominium
   - 60 apartment or multi-family residence
   - 38 zero lot line/duplex
   - 28 mobile home or trailer
   - 5 other

9. Do you rent or own your residence?
   - 104 rent
   - 346 own

10. How many people live in your home, including full time college students and unrelated persons who live in your home over half of the year?
    - 1345

11. How many children, in the following grades, live in your household?
    - 120 pre-kindergarten
    - 158 elementary
    - 77 middle school
    - 92 high school
    - 233 households had none

12. Into which of the following age categories do you fall?
    - 44 18 - 29 years old
    - 128 30 - 39
    - 152 40 - 49
    - 68 50 - 59
    - 58 60 & over

13. (confirm the gender of respondent)
    - 189 male
    - 261 female

14. What race do you consider yourself to be?
    - 396 white
    - 3 black
    - 3 hispanic
    - 12 asian/pacific islander
    - 27 alaska native/american indian
    - 9 other
15. What is the primary source of employment-related income for your household?

- 207 government or public sector
- 119 private sector (If Yes, GO TO #16)
- 56 both
- 61 retired
- 5 other ______________________
- 2 no response

16. (IF PRIVATE SECTOR:)
Do you own or operate a business as your primary source of income?

- 67 yes
- 98 no
- 1 no response

17. My last question lists a range of incomes and asks in which your household falls. This question is optional and you may choose not to answer if you wish.

The income range in which your household falls is:

- 45 under $25,000
- 136 25,000 to 50,000
- 125 50,000 to 75,000
- 69 over 75,000
- 74 chose not to answer

Thank you, both the League and the Assembly appreciate your participation.
INTRODUCTION

Good Morning (afternoon, evening)!
My name is ______, and I'm with the League of Women Voters. The Borough Assembly has asked us to conduct a phone survey to help them make some critical decisions as they finalize the budget for next year. Would you be willing to take a few minutes to respond to some questions?

(No:) OK, Thank you.
(Yes:) Thank you.

1. Compared to a year ago, how would you assess Juneau's general well being?
   3 better
   27 about the same
   13 worse
   2 no opinion

2. Please tell us your opinion of the following municipal services as they are currently provided. The rating is
   (1) excellent; (2) good; (3) acceptable; (4) poor; (5) no opinion.

   excel. | good  | acceptable | poor | no opin.
   ------ |-------|------------|------|---------
   22     | 12    | 3          | 1    | 7       | fire department
   11     |       | 6          | 2    | 4       | police department
   1      | 10    | 27         | 6    | 1       | street maintenance
   2      | 20    | 18         | 4    | 1       | snow removal
   2      | 13    | 7          | 9    | 14      | social services such as mental health, alcohol or drug treatment
   10     | 25    | 7          | 0    | 3       | parks and recreation
   22     | 19    | 4          | 0    | 0       | libraries
   4      | 27    | 9          | 2    | 3       | bus service
   2      | 21    | 13         | 2    | 7       | animal control
   3      | 20    | 13         | 1    | 8       | hospital
   2      | 16    | 12         | 1    | 14      | harbors
   9      | 31    | 3          | 1    | 1       | airport
   11     | 12    | 6          | 0    | 16      | Eaglecrest

3. How would you "grade" Juneau's schools at each of the following levels?

   2_A 17_B 3_C 3_D 2_F 18_No Opinion - Elementary Schools
   2_A 9_B 4_C 5_D 2_F 23_No Opinion - Middle Schools
   0_A 10_B 7_C 2_D 5_F 21_No Opinion - High School
4. State revenues currently make up about one third of the City and Borough's total budget and State revenues are continuing to decline. The City and Borough must either significantly reduce existing services or raise more money locally. Would you recommend:

- 11 reduction of services and personnel
- 1 increase in local property taxes
- 7 increase in user fees
- 23 combination of reduced services and increased taxes and fees
- 3 no opinion

5. (If the respondent answers (1) or (4) above:) Do you have any specific recommendations for reductions?

- 12 yes
- 21 no

6. A number of recommendations have been made to the Borough to manage the collection and disposal of our solid waste/garbage. Would you favor:

   a) A program of required garbage pick-up for all residences and businesses that would charge on the basis of amount of garbage collected?

- 23 yes
- 18 no
- 4 no opinion

   b) Would you pay $5-10 more per month for garbage disposal to implement a comprehensive recycling and hazardous waste disposal program?

- 38 yes
- 5 no
- 2 no opinion

   c) Is your garbage currently picked up at home?

- 43 yes
- 2 no
- 0 don't know

7. The Juneau community continues to pursue economic development in the borough. Where do you believe the greatest effort should be focused?

- 16 mining
- 9 fishing
- 9 tourism
- 1 state/federal government
- 0 timber
- 5 recreation & the arts
- 1 transportation and commercial hub/center
- 2 other
- 2 no opinion
It would be very helpful if you would provide the survey with some statistical information about yourself.

8. In what type of home do you live?
   __12 single family house
   __15 condominium
   __18 apartment or multi-family residence
   __0 zero lot line/duplex
   __0 mobile home or trailer
   __0 other

9. Do you rent or own your residence?
   __22 rent
   __23 own

10. How many people live in your home, including full time college students and unrelated persons who live in your home over half of the year?
    __115

11. How many children, in the following grades, live in your household?
    __18 pre-kindergarten
    __10 elementary
    __ 5 middle school
    __ 5 high school
    __27 households had none

12. Into which of the following age categories do you fall?
    __ 6 18 - 29 years old
    __16 30 - 39
    __14 40 - 49
    __ 6 50 - 59
    __ 3 60 & over

13. (confirm the gender of respondent)
    __17 male
    __28 female

14. What race do you consider yourself to be?
    __39 white
    __ 0 black
    __ 0 hispanic
    __ 1 asian/pacific islander
    __ 3 alaska native/american indian
    __ 2 other
15. What is the primary source of employment-related income for your household?

23  government or public sector
11  private sector (If Yes, GO TO #16)
  8  both
  3  retired
  0  other ____________
  0  no response

16. (IF PRIVATE SECTOR:)
Do you own or operate a business as your primary source of income?

  10  yes
  0  no
  0  no response

17. My last question lists a range of incomes and asks in which your household falls. This question is optional and you may choose not to answer if you wish.

The income range in which your household falls is:

  7  under $25,000
 17  25,000 to 50,000
 13  50,000 to 75,000
  5  over 75,000
  3  chose not to answer

Thank you, both the League and the Assembly appreciate your participation.
INTRODUCTION

Good Morning (afternoon, evening)!
My name is ____, and I'm with the League of Women Voters. The Borough Assembly has asked us to conduct a phone survey to help them make some critical decisions as they finalize the budget for next year. Would you be willing to take a few minutes to respond to some questions?

(No:) OK, Thank you.
(Yes:) Thank you.

1. Compared to a year ago, how would you assess Juneau's general well-being?

   17 better  
   68 about the same  
   25 worse  
   8 no opinion

2. Please tell us your opinion of the following municipal services as they are currently provided. The rating is (1) excellent; (2) good; (3) acceptable; (4) poor; (5) no opinion.

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   - fire department  
   - police department  
   - street maintenance  
   - snow removal  
   - social services such as mental health, alcohol or drug treatment  
   - parks and recreation  
   - libraries  
   - bus service  
   - animal control  
   - hospital  
   - harbors  
   - airport  
   - Eaglecrest

3. How would you "grade" Juneau's schools at each of the following levels?

   17_A 40_B 16_C 2_D 0_F 43_No Opinion - Elementary Schools
   6_A 27_B 25_C 7_D 1_F 52_No Opinion - Middle Schools
   4_A 23_B 22_C 18_D 5_F 46_No Opinion - High School
4. State revenues currently make up about one third of the City and Borough's total budget and State revenues are continuing to decline. The City and Borough must either significantly reduce existing services or raise more money locally. Would you recommend:

- 19 reduction of services and personnel
- 6 an increase in local property taxes
- 31 an increase in user fees
- 44 combination of reduced services and increased taxes and fees
- 18 no opinion

5. (If the respondent answers (1) or (4) above:) Do you have any specific recommendations for reductions?

- 35 yes
- 29 no

6. A number of recommendations have been made to the Borough to manage the collection and disposal of our solid waste/garbage. Would you favor:

a) A program of required garbage pick-up for all residences and businesses that would charge on the basis of amount of garbage collected?

- 81 yes
- 25 no
- 12 no opinion

b) Would you pay $5-10 more per month for garbage disposal to implement a comprehensive recycling and hazardous waste disposal program?

- 94 yes
- 16 no
- 8 no opinion

c) Is your garbage currently picked up at home?

- 107 yes
- 11 no
- 0 don't know

7. The Juneau community continues to pursue economic development in the borough. Where do you believe the greatest effort should be focused?

- 27 mining
- 20 fishing
- 40 tourism
- 2 state/federal government
- 1 timber
- 10 recreation & the arts
- 5 transportation and commercial hub/center
- 8 other
- 5 no opinion
It would be very helpful if you would provide the survey with some statistical information about yourself.

8. In what type of home do you live?
   - 21 single family house
   - 3 condominium
   - 5 apartment or multi-family residence
   - 6 zero lot line/duplex
   - 20 mobile home or trailer
   - 1 other

9. Do you rent or own your residence?
   - 12 rent
   - 44 own

10. How many people live in your home, including full time college students and unrelated persons who live in your home over half of the year?
    - 171

11. How many children, in the following grades, live in your household?
    - 25 pre-kindergarten
    - 24 elementary
    - 6 middle school
    - 5 high school
    - 30 households had none

12. Into which of the following age categories do you fall?
    - 7 18 - 29 years old
    - 18 30 - 39
    - 14 40 - 49
    - 10 50 - 59
    - 7 60 & over

13. (confirm the gender of respondent)
    - 27 male
    - 29 female

14. What race do you consider yourself to be?
    - 47 white
    - 0 black
    - 1 hispanic
    - 2 asian/pacific islander
    - 5 alaska native/american indian
    - 1 other
15. What is the primary source of employment-related income for your household?

- 20 government or public sector
- 19 private sector (If Yes, GO TO #16)
- 6 both
- 8 retired
- 2 other ____________
- 1 no response

16. (IF PRIVATE SECTOR:)
Do you own or operate a business as your primary source of income?

- 7 yes
- 11 no
- 0 no response

17. My last question lists a range of incomes and asks in which your household falls. This question is optional and you may choose not to answer if you wish.

The income range in which your household falls is:

- 5 under $25,000
- 23 25,000 to 50,000
- 10 50,000 to 75,000
- 9 over 75,000
- 9 chose not to answer

Thank you, both the League and the Assembly appreciate your participation.
INTRODUCTION

Good Morning (afternoon, evening)!
My name is ________, and I'm with the League of Women Voters. The Borough Assembly has asked us to conduct a phone survey to help them make some critical decisions as they finalize the budget for next year. Would you be willing to take a few minutes to respond to some questions?

(No:) OK, Thank you.

(Yes:) Thank you.

1. Compared to a year ago, how would you assess Juneau's general well being?

   31 better
   142 about the same
   42 worse
   16 no opinion

2. Please tell us your opinion of the following municipal services as they are currently provided. The rating is 
   (1) excellent; (2) good; (3) acceptable; (4) poor; (5) no opinion.

   excel.    good    acceptable poor    no opin.
   ____________    ____________    ____________    ____________    ____________
   114     61        16        0       40         - fire department
   57       109      41        11      13         - police department
   8         50       103      64        6         - street maintenance
   27       79        75       43       7          - snow removal
   7         58       47        17      102         - social services such as
   - mental health, alcohol or drug treatment
   - parks and recreation
   - libraries
   - bus service
   - animal control
   - hospital
   - harbors
   - airport
   - Eaglecrest

3. How would you "grade" Juneau's schools at each of the following levels?

   36 A 71 B 32 C 10 D 6 F 76 No Opinion - Elementary Schools
   23 A 56 B 42 C 13 D 6 F 91 No Opinion - Middle Schools
   11 A 35 B 51 C 33 D 12 F 89 No Opinion - High School
4. State revenues currently make up about one third of the City and Borough's total budget and State revenues are continuing to decline. The City and Borough must either significantly reduce existing services or raise more money locally. Would you recommend:

48 reduction of services and personnel
11 an increase in local property taxes
51 an increase in user fees
88 combination of reduced services and increased taxes and fees
33 no opinion

5. (If the respondent answers (1) or (4) above:) Do you have any specific recommendations for reductions?

61 yes
55 no

6. A number of recommendations have been made to the Borough to manage the collection and disposal of our solid waste/garbage. Would you favor:

a) A program of required garbage pick-up for all residences and businesses that would charge on the basis of amount of garbage collected?

153 yes
57 no
21 no opinion

b) Would you pay $5-10. more per month for garbage disposal to implement a comprehensive recycling and hazardous waste disposal program?

160 yes
58 no
13 no opinion

c) Is your garbage currently picked up at home?

190 yes
41 no
0 don't know

7. The Juneau community continues to pursue economic development in the borough. Where do you believe the greatest effort should be focused?

81 mining
26 fishing
53 tourism
9 state/federal government
1 timber
11 recreation & the arts
11 transportation and commercial hub/center
18 other
21 no opinion
It would be very helpful if you would provide the survey with some statistical information about yourself.

8. In what type of home do you live?
   - 169 single family house
   - 7 condominium
   - 20 apartment or multi-family residence
   - 27 zero lot line/duplex
   - 7 mobile home or trailer
   - 1 other

9. Do you rent or own your residence?
   - 43 rent
   - 188 own

10. How many people live in your home, including full time college students and unrelated persons who live in your home over half of the year?
    - 735

11. How many children, in the following grades, live in your household?
    - 54 pre-kindergarten
    - 91 elementary
    - 45 middle school
    - 65 high school
    - 107 households had none

12. Into which of the following age categories do you fall?
    - 2418 - 29 years old
    - 6730 - 39
    - 8340 - 49
    - 3650 - 59
    - 2160 & over

13. (confirm the gender of respondent)
    - 92 male
    - 139 female

14. What race do you consider yourself to be?
    - 208 white
    - 3 black
    - 0 hispanic
    - 5 asian/pacific islander
    - 12 alaska native/american indian
    - 3 other
15. What is the primary source of employment-related income for your household?
   118 government or public sector
   60 private sector (If Yes, GO TO #16)
   27 both
   24 retired
   1 other
   1 no response

16. (IF PRIVATE SECTOR:)
   Do you own or operate a business as your primary source of income?
   30 yes
   53 no
   1 no response

17. My last question lists a range of incomes and asks in which your household falls. This question is optional and you may choose not to answer if you wish.

   The income range in which your household falls is:
   12 under $25,000
   66 25,000 to 50,000
   67 50,000 to 75,000
   44 over 75,000
   41 chose not to answer

Thank you, both the League and the Assembly appreciate your participation.