

# **JUNEAU INTERNATIONAL AIRPORT**

## **EMERGENCY CONTINGENCY PLAN – TARMAC DELAYS/DIVERTED FLIGHTS**

Juneau International Airport (JNU) has prepared this Emergency Contingency Plan – Tarmac Delays pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Patricia Wahto at [PWahto@jnuairport.com](mailto:PWahto@jnuairport.com). JNU is filing this plan with the Department of Transportation because (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, JNU will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

**LIMITATIONS:** JNU has facility constraints that limit our ability to accommodate diverted flights or maintain the airport's safe operation and strongly encourages aircraft operators to contact Airport Management (907) 789-7821 for prior coordination of diverted flights. In the case of a declared in-flight emergency, operators may contact JNU ATC on frequency 118.7 (during tower operations) or JNU FSS on frequency 118.7 (when tower is closed) or Airport Police (907) 321-3802. Specific facility constraints include the following: limitations of size of aircraft landing/taking off on runway (published length H84) and aircraft requiring deplanement at jetways are limited to narrow-body jets (due to height limitations of jetway). JNU airfield constraints are listed in the Airport/Facility Directory record. Jetway restrictions may not apply to aircraft with their own stairs. Special arrangements required for processing international flights.

### **Airport Information**

Name of Airport: Juneau International Airport (JNU) (PAJN)

Name and title of person preparing the plan: Patricia Wahto, Airport Manager

Preparer contact number: (907) 789-7821

Preparer contact e-mail: [PWahto@jnuairport.com](mailto:PWahto@jnuairport.com)

Date of submission of plan: April 5, 2017 (update)

Airport Category: Large Hub  Medium Hub  Small Hub  Non Hub

### **Contact Information**

In the event of diversion or other irregular operations events, aircraft operators should contact Airport Management (907) 789-7821 (Mon – Fri, 8:00 – 4:30 pm, Alaska time) or Airport Security at (907) 321-3802 (24 hours/day). Immediate notification may also be made by contacting JNU ATC on 118.7 (during tower operations) or JNU FSS on 118.7 (when tower is closed).

## **Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays**

JNU does not own or operate any of the equipment needed to safely deplane passengers from air carrier aircraft and is, therefore, unable on its own to provide for the deplanement of passengers. Additionally airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers. We will provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

## **Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency**

Gate 2, 5 and 6 at JNU are under agreement with signatory air carriers. Non-signatory carriers may use these gates during those time periods when the tenant's usage of that gate meets the usage specified in the use lease. We will direct our tenant air carriers to make preferentially leased gate and other facilities available to an air carrier seeking to deplane at a gate during those time periods the gate is not in use or not scheduled to be in use, to the maximum extent practicable.

Gates 3 and 4 at JNU are owned by an air carrier and are not controlled by the airport during those time periods when the tenant airline is using or scheduled to use the gates. We are unable to direct a tenant airline to accommodate another air carrier aircraft at its exclusively leased or owned gate during those time periods when the gate is in use or scheduled to be in use. If a preferential gate is not available, or additional gates are required, we will direct our tenant air carrier to make gates and other facilities available to an air carrier seeking to deplane at these exclusively-leased gates during those time periods the gates are not in use or not scheduled to be in use, to the maximum extent practicable.

The airport is unable to accommodate aircraft larger than a narrow-body jet at our gates. Larger aircraft will need to deplane passengers from remote parking positions; provided that the aircraft has its own deplanement stairs. Neither JNU nor any tenant air carrier or FBO has stairs which will accommodate a wide-body aircraft.

## **Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection**

While JNU does have the capability of processing a limited number of international passengers, JNU does not have a designated sterile area for international passengers. We will coordinate with local CBP and tenant air carrier to use the current sterile area departure lounge or other suitable areas on the airport, for establishing a temporary sterile area into which international passengers on diverted aircraft who have not yet cleared United States Customs and Border Protection can be deplaned. We will coordinate with local CBP officials, other agencies and tenant air carriers to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable. Small group escort to the CBP processing office or alternate method of processing passengers will be developed based on number of passengers, duration of layover/diversion, CBP staff and other airport staff available at the time of flight arrival.

## **Public Access to the Emergency Contingency Plan**

JNU will provide public access to its emergency contingency plan- tarmac delays/diverted flights through the airport website [www.juneau.org/airport](http://www.juneau.org/airport)